E-Government Policy Formulation and Action Plan for Belize

Caribbean Center for Development Administration (CARICAD) and the United Nations Department for Economic and Social Affairs (UNDESA)

May 18th 2006
Agenda:

1. Definition of E-Government
2. Dimensions of E-Government
3. Stages of E-Government
4. Update on ICT in the Public Sector
5. E-Government Policy Formulation & Action Plan
Policy Formulation & Action Plan

Step 1: **Common Vision** of how E-Government and ICT can enable Public Sector Modernization, improve service delivery and productivity.

Step 2: **Blocks and Constraints** towards achievement of the Common Vision
Policy Formulation &
Action Plan

Step 3: **Strategic Direction** to eliminate the Blocks and Constraints to the Common Vision

Step 4: Development of a **Practical Action Plan**
1. E-Government…

The use of ICT (WANs, the Internet, mobile devices, etc.) that have the ability to transform relations with citizens, businesses, and other arms of government in order to achieve…???

- better delivery of government services to citizens;
- improved interactions with business and industry;
- citizen empowerment through access to information;
- more efficient government management.
<table>
<thead>
<tr>
<th></th>
<th>Government</th>
<th>Business</th>
<th>Consumer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Govt.</td>
<td>G2G</td>
<td>G2B</td>
<td>G2C</td>
</tr>
<tr>
<td>Consumer</td>
<td>C2G</td>
<td>C2B</td>
<td>C2C</td>
</tr>
</tbody>
</table>

3. The Stages of Electronic Government

Use of Web-Based Applications

High
Agenda:

Step 1: **Common Vision** of how E-Government and ICT can enable Public Sector Modernization, improve service delivery and productivity.

Step 2: **Blocks and Constraints** towards achievement of the Common Vision.
Common Vision

Step 1a: List the top three to five PRIORITIES for advancement of the IT function in your agency

Step 1b: List the top three to five PRIORITIES for the IT agenda in the wider Public Service
Agenda:

Step 2: Blocks and Constraints towards achievement of the Common Vision
Agenda:

Step 3: **Strategic Direction** to eliminate the Blocks and Constraints to the Common Vision

**FOCUS** on the **BLOCKS** and **HOW** to get **OVER** them.

Step 4: **Development of a Practical Action Plan**
Thank You!

Cletus K. Bertin, Ph.D.
Knowledge & Information Manager
Caribbean Technical & Advisory Support Facility on E-Government
UNDESA/CARICAD
ckbertin@caricad.net
tasf@un.org