

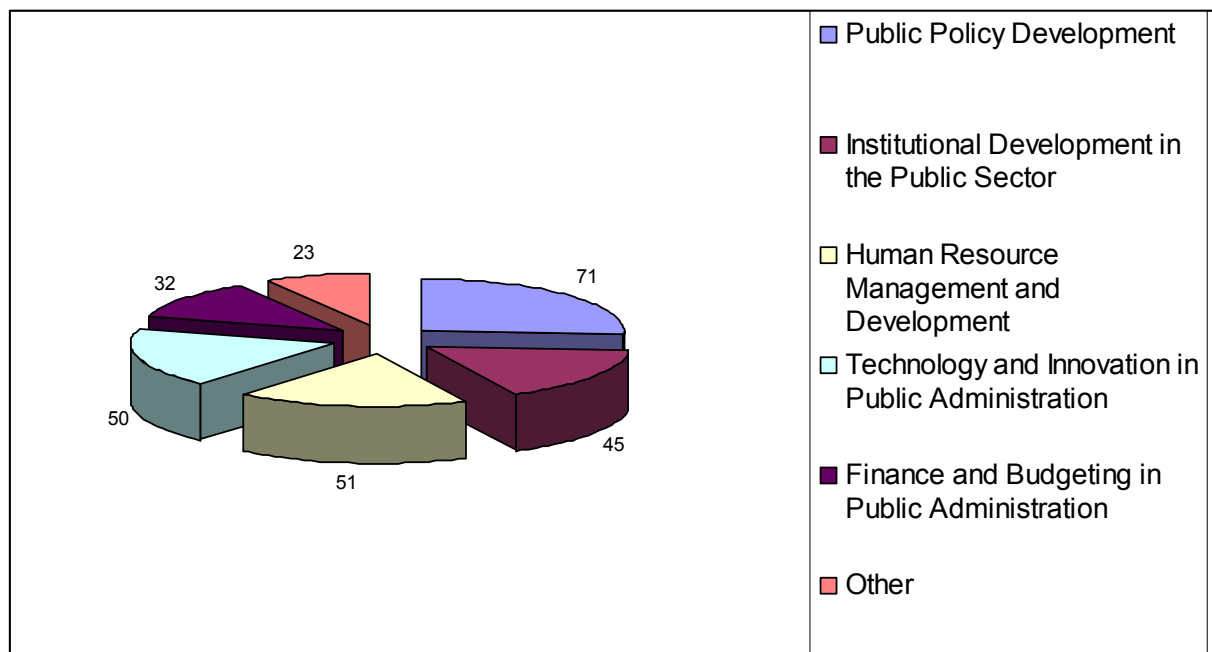


## UNPAN Website Feedback Analysis Period: 7 May 2008 – 27 October 2009

### 1. What are the subject areas that interest you?

Total Respondents: 116

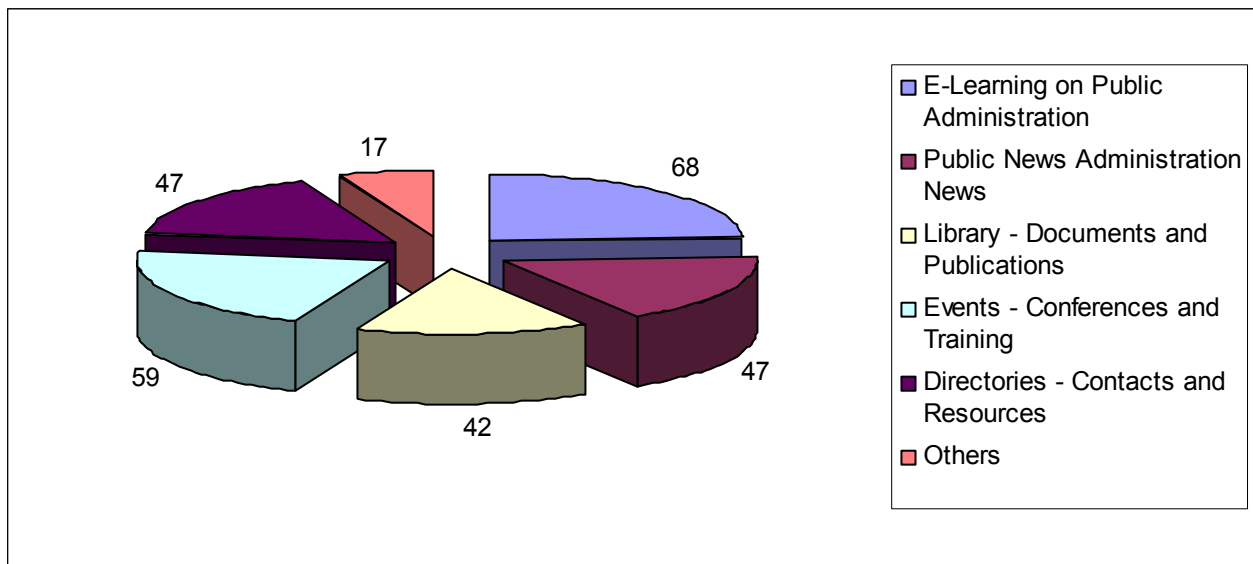
Question	Response
1. Public Policy Development	71
2. Institutional Development in the Public Sector	45
3. Human Resource Management And Development	51
4. Technology and Innovation in Publications	50
5. Finance and Budgeting in Public Administration	32
6. Others	23



## 2. What are the products or services that interest you?

Total Respondents: 116

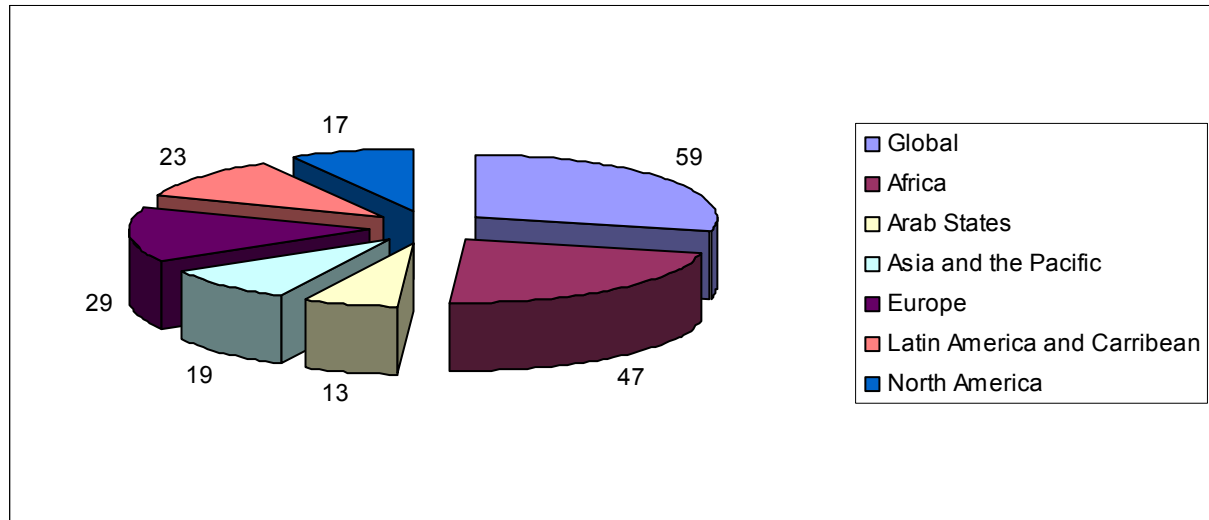
Question	Response
1. E-Learning on Public Administration	68
2. Public Administration News	47
3. Library – Documents and Publications	42
4. Events – Conferences and Training	59
5. Directories – Contacts and Resources	47
6. Others	17



### 3. Which geographical areas are your focus?

Total Respondents: 116

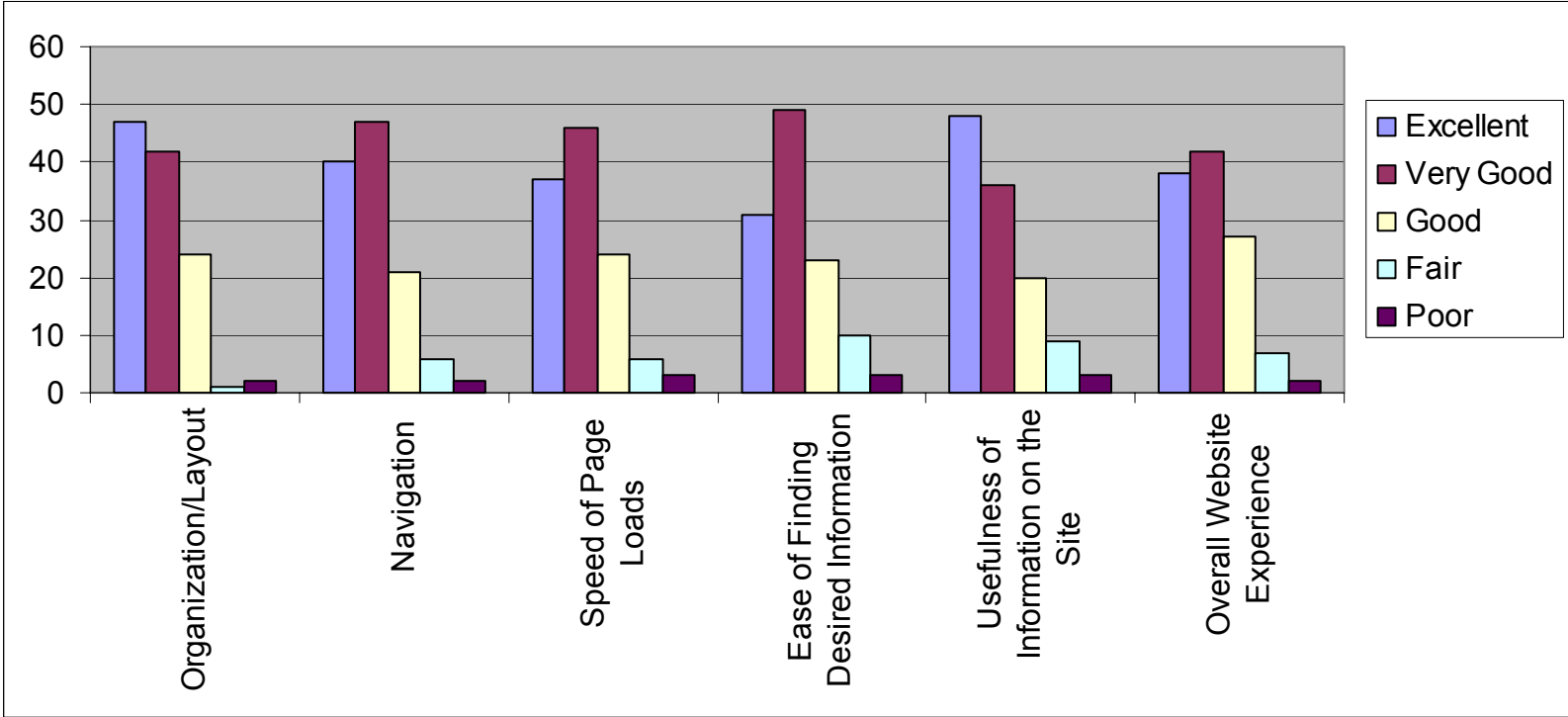
Questions	Response
1. Global	59
2. Africa	47
3. Arab States	13
4. Asian and the Pacific	19
5. Europe	29
6. Latin America and the Caribbean	23
7. North America	17



### 4. Please rate our following features:

Total Respondents: 116

	Excellent	Very Good	Good	Fair	Poor
Organization/ Layout	47	42	24	1	2
Navigate (ease of moving around the website)	40	47	21	6	2
Speed of Page Loads	37	46	24	6	3
Ease of finding desired information	31	49	23	10	3
Usefulness of information on the site	48	36	20	9	3
Overall website experience	32	42	27	7	2



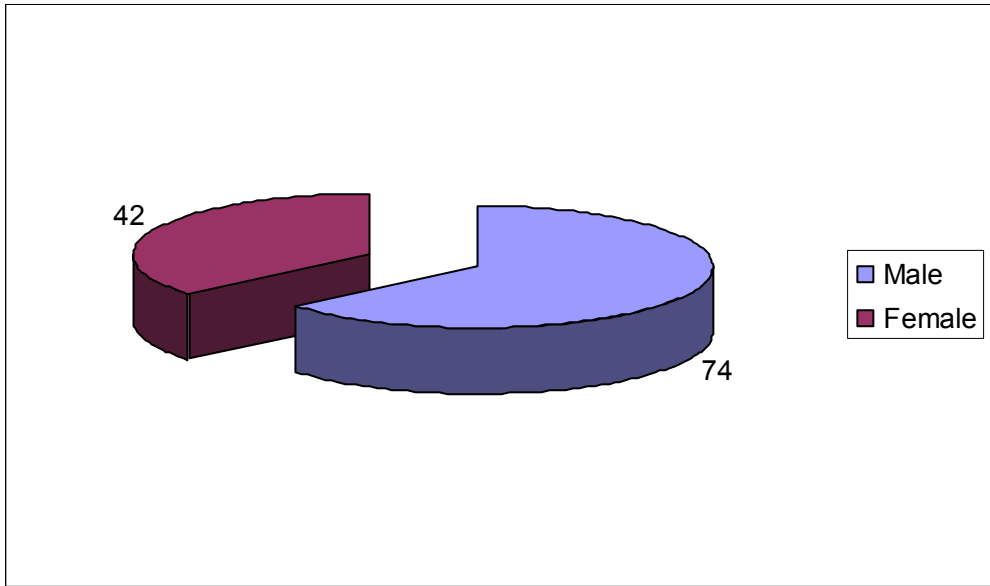
### 5. Please Give Us Your Comments and Suggestions:

- The site is very informative and shows the good work that the UN, through DESA, does in promoting sound Public Administration.
- I really appreciate your e-training and in the future if you could make it that it is more compatible with Fox web browser that would be helpful.
- I really like the way the web-site is designed and most importantly the way the information is compiled and indexed. I think is a great site for local governments, state/public institutions and other grassroots organizations to learn about best-practices and other news from around the world. I think UNPAN has become a great one-stop-shop for development news.
- UNPAN is informative.
- Please give me your news or events information on e-mail.
- Web site is good.
- Most of Public Administrators in African working with UN (like me) are not aware with your services, please improve in that.

### 6. Gender:

Total Respondents: 116

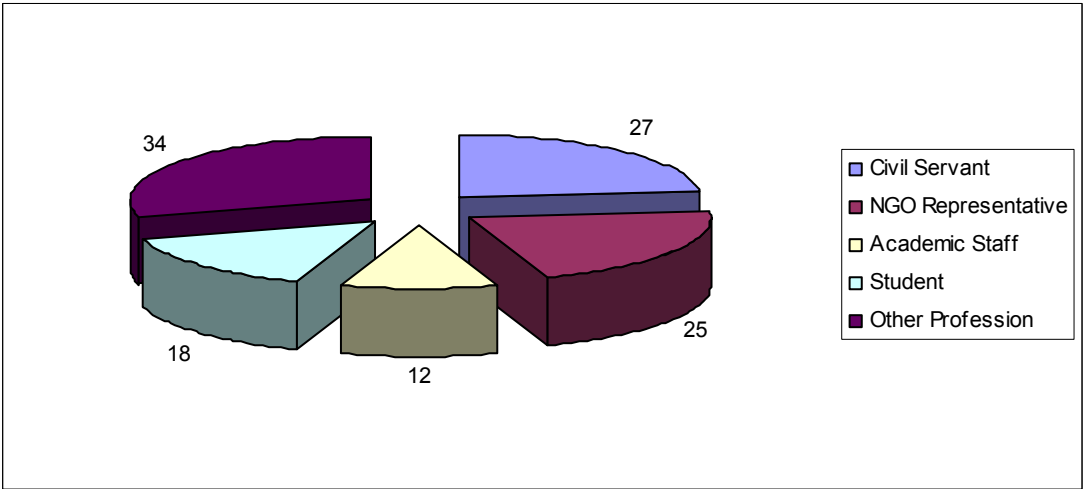
Question	Response
1. Male	74
2. Female	42



**7. Occupation:**

Total Respondents: 116

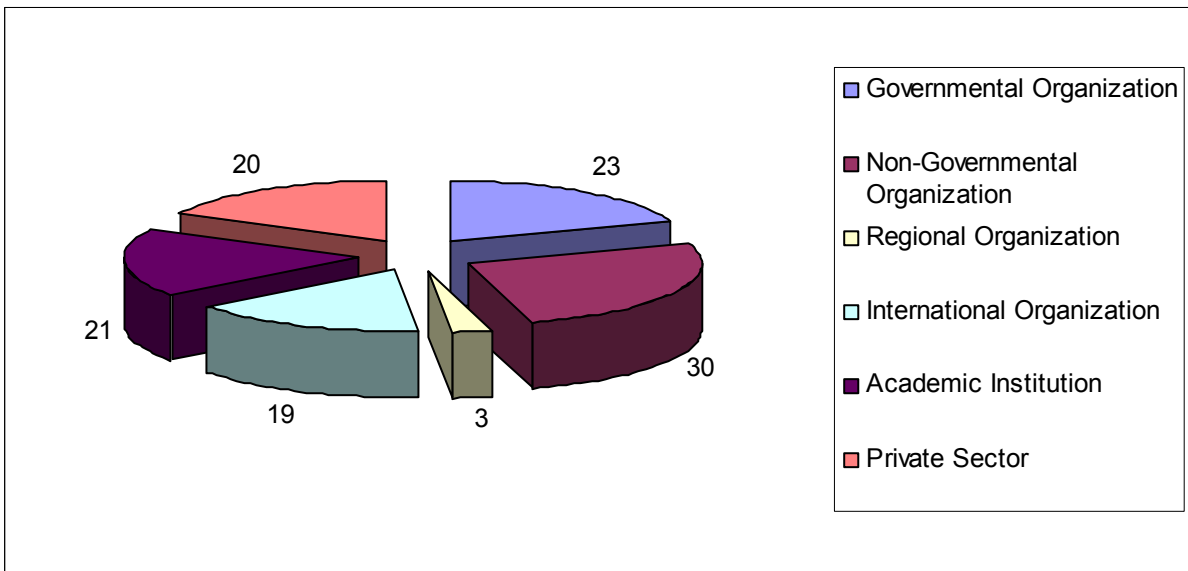
Question	Response
1. Civil Servant	27
2. NGO Representative	25
3. Academic Staff	12
4. Student	18
5. Other Profession	34



## 8. Organization:

Total Respondents: 116

Question	Response
1. Government Organization	23
2. Non-governmental Organization	30
3. Regional Organization	3
4. International Organization	19
5. Academic Institution	21
6. Private Sector	20



## 9. Personal Information (optional):

None