

**2010  
United Nations Public Service Awards  
Winners**

**Category 1  
Improving transparency, accountability and responsiveness  
in the public service**

**ASIA AND THE PACIFIC**

**1<sup>st</sup> Place Winner**



**Republic of Korea**  
**Women Friendly City Project**  
**Women Policy Division, Seoul Metropolitan Government**

**2<sup>nd</sup> Place Winner**



**India**  
**State-Wide Attention on Grievances by Application of Technology**  
**Chief Minister's Office, Government of Gujarat**

**Category 1-  
Improving transparency, accountability and responsiveness  
in the public service**

**EUROPE AND NORTH AMERICA**

**1<sup>ST</sup> Place Winner**



**Germany**  
**Tandem in Science, Network for Integration Projects**  
**Paul-Ehrlich-Institut, Federal Agency for Vaccines and Biomedicines**

**2<sup>nd</sup> Place Winner**



**Albania**  
**Public Procurement Agency**  
**Public Procurement Agency**

**2010  
United Nations Public Service Awards  
Winners**

**Category 1-  
Improving transparency, accountability and responsiveness  
in the public service**

**WESTERN ASIA**

**1<sup>ST</sup> Place Winner**



**Bahrain**  
**National eGovernment Portal – Bahrain.bh**  
**eGovernment Authority, Kingdom of Bahrain**

**2<sup>nd</sup> Place Winner**



**Saudi Arabia**  
**SaudiEDI eTrade System**  
**Public Investment Fund and Tabadul Company**

**Category 2-  
Improving the delivery of public services**

**AFRICA**

**1<sup>ST</sup> Place Winner**



**Tunisia**  
**"Madania" Civil Status System: bringing services closer to citizens**  
**Ministry of the Interior and Local Development**

**2<sup>nd</sup> Place Winner**



**Tanzania**  
**Management of Sustainable Delivery of Secured Property Rights through**  
**Empowerment and Capacity Building of Local Government**  
**Property and Business Formalization Program**

**2010  
United Nations Public Service Awards  
Winners**

**Category 2-  
Improving the delivery of public services**

**ASIA AND THE PACIFIC**

**1<sup>ST</sup> Place Winner**



**Australia**

**Building Resources in Democracy, Governance and Elections (BRIDGE)  
Australian Electoral Commission**

**2<sup>nd</sup> Place Winner**



**Republic of Korea**

**“Hope-Plus Account”  
Welfare Policy Bureau, Seoul Metropolitan Government**

**Category 2-  
Improving the delivery of public services**

**EUROPE AND NORTH AMERICA**

**1<sup>ST</sup> Place Winner**



**Canada - 1<sup>ST</sup> Place**

**Ensuring Fiscal Equity (Assurer L'équité Fiscale)  
Revenu Québec**

**2<sup>nd</sup> Place Winner**



**Italy**

**INPS Mobile Counter for Disabled and Elderly People  
Nazionale della Previdenza Sociale**

**2010  
United Nations Public Service Awards  
Winners**

**Category 2-  
Improving the delivery of public services**

**WESTERN ASIA**

**1<sup>ST</sup> Place Winner**



**Saudi Arabia**  
**Development of e-Education**  
**King Saud University**

**2<sup>nd</sup> Place Winner**



**Oman**  
**Manpower IT Enabled Service Centre**  
**Ministry of Manpower**

**2010  
United Nations Public Service Awards  
Winners**

**Category 3-  
Fostering participation in public policy-making decisions through  
innovative mechanisms**

**ASIA AND THE PACIFIC**

**1<sup>st</sup> Place Winner**



**Japan**  
**Collaboration Testing**  
**Saga Prefectural Government**

**2<sup>nd</sup> Place Winner**



**Australia**  
**Gold Coast Water**  
**Gold Coast Water, Gold Coast City Council**

**2010  
United Nations Public Service Awards  
Winners**

**Category 3-  
Fostering participation in public policy-making decisions through  
innovative mechanisms**

**EUROPE AND NORTH AMERICA**

**1<sup>st</sup> Place Winner**



**Italy**

**Youth in the Law Hall (Ragazzi in Aula)  
Regione Piemonte-Consiglio Regionale del Piemonte**

**Category 3-  
Fostering participation in public policy-making decisions through  
innovative mechanisms**

**LATIN AMERICA AND THE CARIBBEAN**

**1<sup>st</sup> Place Winner**



**Brazil**

**Support Programme for Integrated and Sustainable Development of the  
Protected Environment Zone, Pratigi (Programa de Apoyo al Desarrollo  
Integrado y Sostenible del APA del Pratigi)  
Guardia da APA do Pratigi- Organización de la Sociedad Civil de Interés  
Público, Califica**

**Category 3-  
Fostering participation in public policy-making decisions through  
innovative mechanisms**

**WESTERN ASIA**

**1<sup>st</sup> Place Winner**



**Lebanon**

**A new Management Approach to Parliamentary Elections in Lebanon  
Lebanese Ministry of Interior and Municipalities**

**2010  
United Nations Public Service Awards  
Winners**

**Category 4-  
Advancing Knowledge Management in Government**

**ASIA AND THE PACIFIC**

**1<sup>st</sup> Place Winner**



**Australia**  
**Knowledge Network**  
**National Blood Authority**

**Category 4-  
Advancing Knowledge Management in Government**

**ASIA AND THE PACIFIC**

**2<sup>nd</sup> Place Winner**



**Japan**  
**Innovation "SAGA" Project**  
**Saga Prefectural Government**

**Category 4-  
Advancing Knowledge Management in Government**

**WESTERN ASIA**

**1<sup>st</sup> Place Winner**



**Oman**  
**Hospital Information System**  
**Ministry of Health**

**2<sup>nd</sup> Place Winner**



**Bahrain**  
**National Enterprise Architecture Framework**  
**e-Government Authority, Kingdom of Bahrain**