



UNITED NATIONS
DEPARTMENT OF ECONOMIC
AND SOCIAL AFFAIRS



 Generalitat de Catalunya
Departament d'Interior,
Relacions Institucionals i Participació
**Secretaria de Relacions Institucionals
i Participació**

**2010 United Nations Public Service Day - Awards Ceremony and Forum:
“The Role of Public Service in Achieving the Millennium Development Goals:
Challenges and Best Practices”
21 – 23 June 2010
Auditorio y Centro de Convenciones Axa
Barcelona, Spain**

Workshop II

**ENGAGING CITIZENS IN DEVELOPMENT
MANAGEMENT AND PUBLIC GOVERNANCE FOR THE
ACHIEVEMENT OF THE MILLENNIUM DEVELOPMENT
GOALS**

Programme

DAY ONE

MONDAY, 21 JUNE 2010

15:00 – 18:00

15:00 – 15:30

**OPENING REMARKS
(15 MINUTES EACH)**

Chair: Mr. *Jordi Pacheco*, Deputy Director for Citizen Participation, Direcció General de Participació Ciudadana, Departament d'Interior, Relacions Institucionals i Participació, Generalitat de Catalunya

Framework of the Work of the United Nations on Citizens' Engagement for Development Management

Dr. *Roberto Villarreal*

Chief

Development Management Branch

Division for Public Administration and Development Management

Department of Economic and Social Affairs

United Nations

Perspectives on Citizens' Engagement

Mr. *Miquel Angel Essomba*

Director

UNESCOCAT

15:30 – 15:45

Introduction to the Workshop

Ms. *Anni Haataja*

Associate Expert

Development Management Branch

Division for Public Administration and Development Management

Department of Economic and Social Affairs

United Nations

15:45 – 16:00

General discussion with all the participants

16:00 – 16:15

Break

16:15 – 18:00

SESSION I: *Approaches, Trends and Challenges in Citizens' Engagement for Development Management and Public Governance*

Chair: Mr. *Jordi Pacheco*, Deputy Director for Citizen Participation, Direcció General de Participació Ciudadana, Departament d'Interior, Relacions Institucionals i Participació, Generalitat de Catalunya

16:15 – 16:55

Presentations:

(20 minutes each):

Challenges in Collaborative Governance
Dr. *Francisco Longo Martinez*
Member of the United Nations Committee of Experts on Public Administration (CEPA) and
Professor, Department of Human Resources
Escuela Superior de Administración y Dirección de Empresas
Business School, Ramon Llull University, Barcelona, Spain
and Dr. *Angel-Saz-Carranza*
Lecturer, ESADE's Institute of Public Governance and Management, Coordinator of ESADE's PARTNERS Program in Public-Private Cooperation and Coordinator of the ESADE Center for Global Economy and Geopolitics

Democracy and Social Inclusion
Dr. *Joaquim Brugué*
Professor
Institut de Govern i Polítiques Publiques
Universitat Autònoma de Barcelona, Spain

16:55 – 18:00

Open discussion with all the participants

20:00

Reception, Restaurant Telirium

DAY TWO

TUESDAY, 22 JUNE

9:00 – 18:00

09:00 – 11:00

SESSION II: *Methodologies and Tools for Citizens' Engagement in Development Management and Public Governance*

Chair: Dr. *Leonid Limonov*, Director General, Leontief Centre, Moscow, Russia

09:00-09:15

Perspectives on Citizens' Engagement in Barcelona

Mr. Ricard Goma

Deputy Mayor of Barcelona

09:15 – 10:15

Presentations:
(20 minutes each):

Building Trust: Methodologies and Tools of Citizens' Engagement in Local Development

Ms. Marta Oyhanarte

Member of the United Nations Committee of Experts on Public Administration (CEPA) and

President and Co-founder

Poder Ciudadano, Buenos Aires, Argentina

Interactive Planning in Russia as a Framework for Citizens' Engagement in Development Management

Mr. Mikhail Dmitriev

Member of the United Nations Committee of Experts on Public Administration (CEPA) and
President
Centre for Strategic Research, Moscow, Russia

Governance and Local Development: Citizens' Monitoring of Millennium Development Goals at the Local Level
Mr. Jordi Llopart
United Nations Development Programme

10:15 – 11:00

General discussion with all the participants

11:00 – 11:30

Coffee break

11:30 – 13:00

SESSION III: *Innovations, Best Practices and Uses of ICT for Citizens' Engagement in Development Management and Public Governance*

Chair: Ms. *Lorena Elvira*, Legal Affairs Officer, Direcció General de Participació Ciudadana, Departament d'Interior, Relacions Institucionals i Participació, Generalitat de Catalunya

11:30 – 12:50

Presentations
(20 minutes each):

Citizens' Engagement in Public Health Services
Professor *Peter Anyang' Nyong'o*
Member of the United Nations Committee of Experts on Public Administration (CEPA) and
Minister of Medical Services
Nairobi, Kenya

Towards Human Governance in Public Administration through Quality of Education
Dr. *Hyam Nashash*
Member of the United Nations Committee of Experts on Public Administration (CEPA) and
Professor of Educational Administration
Al-Balqa' Applied University, Amman-Shemesane, Jordan

ICT Development for Gender Equality in Asia and the Pacific
Ms. *Ji Hyung Yu*
Associate Capacity Development Expert
UN Project Office on Governance
Division for Public Administration and Development Management
Department of Economic and Social Affairs
United Nations

How Leadership in Digital Networks Can Accelerate Civic Engagement to Achieve Millennium Development Goals
Ms. *Julia Andrade Ramalho-Pinto*

Director
Estacao de Saber, Brazil

12:50 – 13:15

General discussion with all the participants

13:15 – 15:00

Lunch Break

15:00 – 16:10

SESSION III (CONTINUES): *Best Practices in Citizens' Engagement*

Chair: Dr. *Roberto Villarreal*, Chief, Development Management Branch, Division for Public Administration and Development Management,
Department of Economic and Social Affairs, United Nations

15:00 – 15:40

Presentations by the Winners of the UN Public Service Awards
(10 minutes each)

New Management Approach to Parliamentary Elections (Lebanon)
Lebanese Ministry of Interior and Municipalities
Presenter: H.E. Minister *Ziyad Baroud*, Minister of Interior and Municipalities

Associação Guardiã da APA do Pratigi (Brazil)
Organização da Sociedad Civil de Interesse Público
Presenter: Mr. *Maurício José Soares de Medeiro*,
Presidente Executivo, Fundação Oderbrecht

Ragazzi in aula – Youth in the Law Hall (Italy)
Regione Piemonte – Consiglio Regionale del Piemonte
Presenter: Ms. *Daniela Bartoli*, Communication and Participation Manager, Council of Region Piedmont

Collaboration testing (Japan)
Saga Prefectural Government
Presenter: Mr. *Haruji Kuroiwa*, Chief, Human Resource Development Administrator, Management Assistance Head Office, Saga Prefectural Government

15:40 – 16:10

Q & A with the Winners and discussion with all the participants

16:10 – 17:00

From Thought to Practice, Getting Things Done: New Initiatives on Promoting ICT-Based Citizens' Engagement

- WebCitizen (Brazil), Mr. André Blas
- Somos Más (Colombia), Mr. Nicolás Martín
- Victteams (Venezuela), Mr. Saul Lustgarten
- Collabforge (Australia), Mr. Mark Elliot

17:00 – 18:00

Way Forward: Three separate roundtable discussions among all the participants on lessons learnt and recommendations on:

- 1) Approaches, trends and challenges: Citizens' engagement in the making, implementation, monitoring and evaluation of public policies: What works
- 2) Methodologies and tools: Citizens engagement in public service delivery: What works
- 3) Innovations, best practices and uses of ICT in Citizens' engagement: What works

18:00 – 19:00

Workshop recommendations drafting committee meets

20:00

Cultural Performance, Hotel Constanza
International Communication Cultural Centre of China