

2011 UNITED NATIONS PUBLIC SERVICE AWARDS

WINNERS



Category 1

Preventing and Combating Corruption in the Public Service

Africa

1st Place Winner



South Africa

Initiative : Result Slip Scanning Project

Institution : Electoral Commission of South Africa

Asia and the Pacific

1st Place Winner



Republic of Korea

Initiative : Migrant & Business Friendly Recruitment System

Institution : Human Resources Development of Service of Korea

Asia and the Pacific

2nd Place Winner



Republic of Korea

Initiative : Open Tax Court for Citizens

Institution : Seoul Metropolitan Government

Europe and North America

1st Place Winner



Slovakia

Initiative : Transparent Town

Institution : Town Hall of Martin

Europe and North America

2nd Place Winner



Romania

Initiative : Cities without Corruption, Cities with Future

Institution : Craiova Local Government

Latin America and the Caribbean

1st Place Winner



Mexico

Initiative : Improving efficiency through administrative simplification

Institution : Secretaria de la Funcion Publica

Western Asia

1st Place Winner



Oman

Initiative : Central Recruiting System

Institution : Ministry of Civil Service

Western Asia

2nd Place Winner



Egypt

Initiative : Government Procurement Portal

Institution : General Authority for Government

Category 2

Improving the Delivery of Public Services

Africa

1st Place Winner



Tanzania

Initiative : Participatory Approaches in Planning & Implementation of Regularization of Informal Settlements
Institution : The Property and Business Formalization Program

Africa

2nd Place Winner



Tunisia

Initiative : Integrated System to Improve Trade Processes
Institution : Office de la Marine Marchande Et de Ports

Asia and the Pacific

1st Place Winner



India

Initiative : Mission Convergence
Institution : Samajik Suvidha Sangam

Asia and the Pacific

2nd Place Winner



Republic of Korea

Initiative : 24-Hour E-Services for the Public
Institution : Ministry of Public Administration and Security

Europe and North America

1st Place Winner



Poland

Initiative : Improving the quality of public services through partnerships

Institution : Tax Office in Sierpc

Europe and North America

2nd Place Winner



Netherlands

Initiative : Informal Pro-Active Approach Model

Institution : Ministry of the Interior and Kingdom Relations

Latin America and the Caribbean

1st Place Winner



Colombia

Initiative : Programa Alimentario MANA

Institution : Departamento de Antioquia

Latin America and the Caribbean

2nd Place Winner



Peru

Initiative : Programa Revalora Peru

Institution : Programa Revalora Peru

Western Asia

1st Place Winner



Oman

Initiative : Electronic Education Portal

Institution : Ministry of Education

Western Asia

2nd Place Winner



Saudi Arabia

Initiative : Accelerating access to eGovernment services to all citizens

Institution : Ministry of Communications and Information Technology

Category 3

Fostering participation in policy-making decisions through innovative mechanisms

Asia and the Pacific

1st Place Winner



Republic of Korea

Initiative : Information Network Village Project

Institution : Ministry of Public Administration and Security

Asia and the Pacific

2nd Place Winner



Thailand

Initiative : Participatory Irrigation Management

Institution : Royal Irrigation Department

Europe and North America

1st Place Winner



Canada

Initiative : Strategic Course of Action for Reconciliation with Aboriginal People

Institution : Ministry of Aboriginal Affairs

Europe and North America

2nd Place Winner



Portugal

Initiative : Simplex Public Consultation and Simplex Idea

Institution : Agency for the Public Services Reform

Latin America and the Caribbean

1st Place Winner



Mexico

Initiative : Public Call to Identify the Most Useless Processes

Institution : Secretaria de la Funcion Publica

Category 4

Advancing Knowledge Management in Government

Africa

1st Place Winner



South Africa

Initiative : Gauteng Integrated Decision Support

Institution : Gauteng Department of Agriculture and Rural Development

Asia and the Pacific

1st Place Winner



Thailand

Initiative : Service Excellence Tax Office

Institution : Revenue Department of Thailand

Asia and the Pacific

2nd Place Winner



Republic of Korea

Initiative : E-People System: Knowledge Management for People's Voice

Institution : Anti-Corruption and Civil Rights Commission

Europe and North America

1st Place Winner



Portugal

Initiative : Common Knowledge Network

Institution : Agency for the Public Services Reform

Latin America and the Caribbean

1st Place Winner



Brazil

Initiative : Monitoring of Public Expenditure

Institution : Office of the Comptroller General

Latin America and the Caribbean

2nd Place Winner



Dominica

Initiative : Improving Data Collection on Fish activities and Coastal Resources Management

Institution : Fisheries Division

Western Asia

1st Place Winner



Oman

Initiative : Transforming the Society through E-Oman Strategy

Institution : Information Technology Authority

Western Asia

2nd Place Winner



United Arab Emirates

Initiative : Dubai Knowledge Management Program

Institution : Dubai Executive Council- DGEP

Category 5

Promoting Gender-Responsive Delivery of Public Services

Asia and the Pacific

1st Place Winner



India

Initiative : Increasing Access to Justice for Poor Women Who Are Victims of Sexual Atrocities

Institution : Swachetan Society for Mental Health

Asia and the Pacific

2nd Place Winner – sharing second place



Republic of Korea

Initiative : Self-Empowerment Program for Runaway Teenage Women

Institution : Seoul Metropolitan Government

Asia and the Pacific

2nd Place Winner – sharing second place



Republic of Korea

Initiative : Online Career Coaching Services

Institution : Gyeonggi Women's Development Centre

Western Asia

1st Place Winner



Egypt

Initiative : Women Health Outreach Program

Institution : Ministry of Health

Western Asia

2nd Place Winner



Oman

Initiative : Mobile Mammography Unit

Institution : National Association for Cancer Awareness