2011 United Nations and Africa Public Service Forum
United Nations and Africa Public Service Day
United Nations Public Service Awards Ceremony
Africa Public Service Day Exhibition and Awards

Theme: Transformative Leadership in Public Administration
and Innovation in Governance: Creating a Better Life for All

Preliminary Agenda
Workshop 4: Leading Innovations on Gender-Responsive Service Delivery
Dar es Salaam, Tanzania
21-22 June

Day 1

9.00 Registration

9.30 Welcome Remarks and Opening by Hosts
  • UN Women, UN DESA

9.45 Presentation by Award Winners (UN Public Service Awards for the category on Gender-Responsive Service Delivery)
  Presenters:
  - Dorria Salem, Women Health Outreach Program, Ministry of Health-Egypt
  - Rajat Mitra, Increasing Access to Justice for Poor Women who are Victims of Sexual Atrocities, Swanchetan Society for Mental Health-India
  - Jungah Cho, Online Career Coaching Services, Gyeonggi Women’s Development Centre-Republic of Korea
  - Wahid Al Kharusi, Mobile Mammography Unit, National Association for Cancer Awareness-Oman

11.00 Coffee Break

11.30 **Columbia University Student Paper Presentation**

Presenters:
- Marie Donaldson, School of International and Public Affairs (SIPA) & Mailman School of Public Health
- Vladimir Glasinovic, School of International and Public Affairs (SIPA)

11.50 **Panel 1: Winds of Change? Innovations in delivering services to rural women**

*This session will examine some of the recent innovations in delivering services to rural women. Even where schooling, agricultural assistance, health services and financial services catering to the poor exist in the developing world, providing these services to rural women still remains a considerable challenge. This panel will discuss the new ways of delivering public services to rural women, including those that are being carried out through public-private partnerships. This session will also review the impact of increasing the number of female frontline service delivery agents on access and quality of services available to rural women.*

Moderator: Joanne Sandler, Senior Advisor Policy and Programmes, UN Women

Panelists:
- Bunker Roy, Director, Barefoot College –and Africa Light Up Initiative
- Asa Torkelsson, Sr. Gender Specialist, The World Bank - Kenya
- Kemi Williams, Head, Girl Hub Rwanda – Nike Foundation

12.50 Panel 1 Discussion

13.30 Lunch

15.00 **Panel 2: Accountability and Gender–Responsive Service Delivery**

*This session will examine ways in which state institutions can be made more accountable towards gender-responsive service delivery. In particular this session will review ways in which gender equality can be mainstreamed in national and sectoral planning processes including, national budgets, PRSPs, SWAPS. This will include and analysis of policies and incentives that motivate public sector professionals to deliver services to rural women and examples of effective tracking systems at the national and international level to monitor government performance on gender equality. This session will also examine how grassroots organizations, civil society group and women’s NGOs have been instrumental in bettering the services available to women. Examples of how civil society groups have been using Right to Information laws and other social accountability tools to hold governments accountable for service delivery will be presented.*

Moderator: Zohra Khan, Programme Manager, UN Women
Panelists:
Jeremy Holland, Senior Associate, Gender at Work
Zenobia Ismail, Programme Manager, Afrobarometer
FerdousJahan, Academic Coordinator, BRAC Development Institute of BRAC University
UsuMallya, Executive Director, Tanzania Gender Networking Programme
Gerhard Steger, Director General for Budget and Public Finances, Austria

16.30 Panel 2 Discussion
17.30 Closing and Wrap up for the day

Day 2

9.30 Panel 3: A leap forward ---Innovations to overcome women’s mobility constraints
Women and girl children resident in rural areas of developing countries often face poor accessibility to services and markets because of restricted mobility. This session will examine how various institutions are using innovative strategies to overcome women’s mobility constraints and deliver services. This will include examples of organizations using information and communication technologies as a medium of service delivery, as well as examples of mobile service delivery mechanisms such as mobile legal clinics, mobile health clinics, etc.

Moderator: Joanne Sandler, Senior Advisor Policy and Programmes, UN Women
Panelists:
Kelly Askin, Senior Legal Officer, Open Society Justice Initiative
Anita Gurumurthy, Executive Director, IT for Change
Dorothy Okello, Coordinator, Women of Uganda Network (WOUGNET)
NiteTanzarn, Director, International Forum for Rural Transport and Development (IFRTD)

11.00 Coffee Break
11.30 Panel 3 Discussions
13.00 Lunch Break

14.30 Panel 4: Improving women’s participation in electoral processes
This panel will review the role of various stakeholders in increasing women’s participation as voters and candidates. This will include and will review the role of the Election Management bodies in tacking electoral violence against women and facilitating women’s participation as voters and candidates. This would involve presentation of the VAWiP toolkit and data collected in Uganda, Nigeria and Zimbabwe on response mechanisms by institutional stakeholders.
Moderator: Anna Collins-Falk, Country Programme Manager, UN Women

Panelists:
  Winnie Guchu, Commissioner, Interim Independent Electoral Commission, Kenya
  Rajabu Kiravu, Director of Elections, National Elections Commission, Tanzania
  Derrick Marco, Programme Manager, IDASA
  Tony Reeler, Director, Research and Advocacy Unit, Zimbabwe

16.00  Panel 4 Discussion

17.00  Wrap up – recommendations for UNPSA Declaration
       Closing remarks