

**2002 UNITED NATIONS PUBLIC SERVICE AWARDS
AWARD CEREMONY
AD HOC EXPERT GROUP MEETING
INNOVATIONS IN THE DELIVERY OF PUBLIC SERVICES
23 JUNE 2003
3:00 – 6:00 P.M.
CONFERENCE ROOM 1
PROGRAMME**

3:00 – 3:05 Introduction by Mr. Guido Bertucci, Director,
Division for Public Administration and Development
Management, United Nations Department of Economic and
Social Affairs

3:05 – 3:15 Keynote speech by Mr. Nitin Desai, Under-Secretary-General,
United Nations Department of Economic and Social Affairs

3:15 – 3:55 The Award Ceremony

**TECHNICAL PANEL ON “INNOVATIONS IN THE DELIVERY OF PUBLIC
SERVICES”**

3:55 – 4:05 Presentation by Mrs. A.M. Banda-Bobo, Acting Registrar,
Patents and Companies Registration Office, Zambia

4:05 – 4:15 Presentation by Mr. Bruno Giussani Salinas, Executive President,
Aduana Nacional de Bolivia (National Custom House of Bolivia)

4:15 – 4:25 Presentation by Mr. Abdulla bin Abbas bin Ahmed
Head of Muscat Municipality, Oman

4:25 – 4:45 Questions and answers

4:45 – 4:55 Presentation by Administrator Kim-Kyung Sup, Public
Procurement Service, Republic of Korea ([Text](#))

4:55 – 5:05 Antonieta, Morales de Yarrington, the First Lady, State of
Tamaulipas, Mexico

5:05 – 5:15 Presentation by Ms. Judy Rogers, City Manager, City of
Vancouver, Canada

5:15 – 5:25 Presentation by Mr. Antonio Díaz Méndez, Director of Planning
Coordination and Quality, Ayuntamiento de Alcobendas
(Municipality of Alcobendas), Spain Presentation by Lic. María
([Text](#))

5:25 – 5:35 Presentation by the guest speaker Lic. Fernando Morena Peña,
Gobernador Constitucional del Estado de Colima (Constitutional
Governor of the State of Colima), Mexico

5:35 – 5:55

Questions and answers

5:55 – 6:00

Conclusion by Mr. Guido Bertucci