



UNITED NATIONS ONLINE NETWORK IN PUBLIC ADMINISTRATION AND FINANCE

www.unpan.org

WHAT IS UNPAN

The United Nations Online Network in Public Administration and Finance (UNPAN) is a virtual electronic network that promotes the exchange of expertise and sharing of experiences and lessons learned in public administration and finance at local, national, subregional, regional and international levels. The ultimate objective of UNPAN is to support, via an electronic platform, the development of efficient and effective public administration systems and competent civil services, especially in developing countries and countries with economies in transition.

WHY ESTABLISH UNPAN

The various recent United Nations conferences and the resumed Fiftieth Session of the General Assembly on Public Administration and Development have stressed that efficient public administration systems and a competent civil service are essential for the development efforts of developing countries and countries with economies in transition, while deficiencies in institutional development, financial and human resource management of the public sector most negatively affect the delivery of social services. Many developing countries have embarked on administrative reforms and have undertaken programmes for modernizing public administration. However, to succeed in these reforms and in modernization, access to internationally available expertise, policy options, successful practices and experiences and training facilities is critical. Therefore, creating an international electronic virtual network is instrumental in assisting the Member States to better reach the objectives mentioned above.

WHAT ARE THE SERVICES OFFERED BY UNPAN

UNPAN provides the users with the following services:

- Online information services, such as information on the UN programmes/projects on public policies, public administration and finance; information on the best practices and relevant experiences at international, regional and national levels; and information on education and training activities of interest in universities, research institutes and academic institutions;
- Online training programmes, materials and facilities;
- Online advisory services, interactive Questions & Answers and the UNPAN help desk;
- Online conferences/workshops; and
- Online worldwide directories in public administration and finance.

WHO ARE THE USERS OF UNPAN

The clients of UNPAN can be found among government agencies, non-government agencies, universities and research institutions, corporate agencies, etc., such as:

- Policy makers, such as government officials responsible for public policies on economic development, reforms and modernization of public administration and management, public sector financial management, tax reform, etc.;
- Practitioners, including public administrators and managers, and other government officers/professionals; national and international, private and non-governmental organization managers, and individuals engaged in public governance development, public administration and financial reforms;
- Experts, in universities and research and other relevant institutions involved with administration theories, government systems, public management innovation and training, etc.

WHAT IS THE SCOPE OF UNPAN

UNPAN's information and knowledge focus are on the following substantive areas:

- Public policies;
- Constitutional and administrative law;
- Public sector organizations/civil service development;
- Public sector management issues, e.g.: financial management, human resource management, public service (operational) management, performance management, informational technology management;
- Public-private sector relations (regulations);
- Socio-economic governance systems;
- Knowledge management systems and e-government; and
- Transnational governance issues.

WHERE TO FIND UNPAN

The UNPAN system is centred at the United Nations Headquarters in New York and draws upon existing regional/subregional institutions devoted to public administration and finance in the context of social and economic development. So far, it is comprised of the following online regional centres (ORCs): four in Africa and one in the Arab States, two in Asia and the Pacific, two in Latin America and the Caribbean, three in Europe, and two in North America.

WHAT ARE THE MAIN FUNCTIONS OF UNPAN

UNPAN at UN Headquarters is responsible for the delivery of the following functions:

- Online information service and the provision of a website directory on public administration and finance to assist the users of UNPAN with their information needs;
- Online training programme development and organization;
- Online advisory services provision;
- Online conference organization;
- Help-desk execution; and
- UNPAN administration.

The online regional/subregional centres take responsibility for the following functions:

- Regional/subregional information hub;
- Regional online training programme promotion;
- Regional online conference organization;
- Online conference organization in support of UNPAN; and
- UNPAN regional/subregional administration.

WHO MANAGES UNPAN

The management and the coordination of the overall UNPAN system at UN Headquarters and the establishment of the regional/national centres is headed by the UNPAN Chief Manager who reports to the Director of the Division for Public Administration and Development Management of the United Nations Department of Economic and Social Affairs (DPADM/UNDESA). The UNPAN Chief Manager works with a team composed of substantive, technical and administrative groups at the UN Headquarters in New York and at the regional/subregional and national centres in their respective countries. The management of the regional/subregional centres and national centres reflects their unique needs.

WHOM TO CONTACT FOR FURTHER INFORMATION

Should you have any questions regarding UNPAN, please contact the following office:

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UNPAN OFFICIAL MEMBERS

International

- Division for Public Administration and Development Management of the United Nations Department of Economic and Social Affairs (DPADM/UNDESA)
- International Centre of Innovation and Exchange in Public Administration (CIAP)
- International Institute of Administrative Sciences (IIAS)
- United Nations Centre for Regional Development (UNCRD)

Africa

- African Civil Services Observatory (OFPA)
- African Institute for Economic Development and Planning (IDEP)
- African Training and Research Centre in Administration for Development (CAFRAD)
- South African Centre for Public Service Innovation (CPSI)

Arab States

- Arab Administrative Development Organization (ARADO)

Asia

- Eastern Regional Organization for Public Administration (EROPA)
- Regional Cooperation Office for City Informatization (RCOCI)

Europe

- Centre for the Promotion of Exchange of Administrative Innovation between Europe and the Mediterranean Region (CAIMED)
- Network of Institutes and Schools of Public Administration in Central and Eastern Europe (NISPAcee)
- United Nations Thessaloniki Centre (UNTC)

Latin America and the Caribbean

- Caribbean Centre for Development Administration (CARICAD)
- Latin American Centre for Development Administration (CLAD)

North America

- American Society for Public Administration (ASPA)
- Institute of Public Administration of Canada (IPAC)

United Nations Regional Commissions

- Economic Commission for Africa (ECA)
- Economic Commission for Europe (ECE)
- Economic Commission for Latin America and the Caribbean (ECLAC)
- Economic and Social Commission for Asia and the Pacific (ESCAP)
- Economic and Social Commission for Western Asia (ESCWA)