



## On-line Consultation on C1 and C7eGov Subgroups 29 June – 12 July 2006 Summary Report

Further to the request of the C1 and C7eGov Groups (raised at the Consultation Meetings on Action Lines C1 and C7eGov held in Geneva on 16 May 2006), the WSIS Stocktaking Team at ITU has decided to extend the function ability of the Stocktaking database, adding for each action line required sub-definitions.

The constraints were the following: in order to keep the WSIS Stocktaking database operational, ITU decided that they would be able to accommodate from 3 to 5 (max) sub-definitions for each Action Line<sup>1</sup>. It would be important that the sub-definitions be as general as possible and not duplicative with other Action Lines. Moreover because of the technical reasons ITU established that the length of the sub-definition should not exceed 25 characters (including spacing).

On the basis of the above, UNDESA, in its capacity of facilitator for Action Lines C1 and C7eGov run an online consultation from 29 June to 12 July, in which stakeholders were invited to suggest sub-categories for the Action Lines, on the basis of the themes that emerged during the initial Consultation Meetings held in Geneva. The invitation was extended to some 2,000 stakeholders<sup>2</sup>.

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<sup>1</sup> As Action Line C7 already has 8 sub-categories, ITU expressed the readiness to allow 3-5 sub-group for each sub-category of C7

<sup>2</sup> The mailing list included:

1. **Participants in the First Consultation Meeting on Action Line C1 “The role of public governance authorities and all stakeholders in the promotion of ICTs for development”:** This group counts 43 names, including: 15 representatives from Member States, 19 representatives from UN agencies and regional and international organizations, 7 from civil society and academia, and 2 from the private sector.
2. **Participants in the First Consultation Meeting on Action Line C7 “ICT Applications: E-government”:** This group counts 48 names, including: 13 representatives from Member States, 12 representatives from UN agencies and regional and international organizations, 7 from civil society and academia, and 3 from the private sector.
3. **Other Key Stakeholders:** This list includes major actors in the ICT for Development arena who **did not** participate in the first Action Line meetings on C1 and C7eGov, and therefore are not included under items 1 and 2 above. This list comprises selected participants in WSIS Phase II; relevant parties at the United Nations (Economic Commissions, UNDP, UNCTAD, ITU, ILO) and other international organizations (World Bank, Development Gateway; Inter-American Development Bank, OAS); UNPAN Partners; participants in CEPA Inter-Agency meeting held in NY on 30 March 2006; academia; NGO’s. Only nine addressees formerly belonging to this group have requested to be removed from the list. They included private sector participants in WSIS II and public officials who changed functions.
4. **Stakeholders who requested to be included in the mailing list:** Nine stakeholders requested to be kept informed about all activities of the two Action Lines Groups. They are affiliated with the World Tourism Organization, the Economic Commission for Europe, and a number of NGOs.

Twelve stakeholders responded to the on-line consultation, and provided insightful comments and valuable recommendations. Each of the contributions received is summarized in the matrix contained in Annex I to this summary report.

Building on the finding and recommendations of the Geneva Consultations on Action Lines C1 and C7eGov, (16 May 2006), based upon the result of the on-line consultation (29 June-12 July 2006), and in respect of the technical constraints set by ITU, DESA identified the following sub-categories:

***Action Line C1 - The role of governments and all stakeholders in the promotion of ICTs for development***

1. ICT for sustainable development
2. National e-strategies
3. ICT in Parliaments
4. e-Participation
5. Partnerships

***Action Line C7 - ICT applications: benefits in all aspects of life***

1. e-Government strategies
2. e-Government systems
3. Measuring e-government
4. Knowledge Management

Given the limit of 25 characters for the title of the sub-definitions established by ITU, the complexity of the themes, and the richness of the suggestion of stakeholders, DESA recommend ITU to create a space for annotations for each sub-definition, to guide the stakeholder through the process of defining and categorizing the respective initiatives in the Stakeholders database.

In view of the above, DESA is committed to draft the desired annotations for each sub-definition, and to consult again stakeholders regarding the annotations.

**ANNEX I**  
**On-line Consultation on C1 and C7eGov Subgroups**  
**29 June – 12 July 2006**  
**Overview of Contributions**

CONTRIBUTOR	CONTACT INFORMATION	SUMMARY OF COMMENTS	AL of REF	DATE
Jaroslav Ponder WSIS Stocktaking / ITU	Tel.: 00 41 22 730 6065 E-mail: Jaroslav.Ponder@itu.int	<p>We are extending the function ability of the Stocktaking database for each action line. Please submit to us the sub-definitions for the Action Line C1 and C7eGov, which you are facilitating.</p> <p>In order to keep the WSIS Stocktaking database operational ITU will be able to accommodate from 3 to 5 (max) sub-definitions for each Action Line. It would be important that the sub-definitions are as general as possible and are not duplicative with other Action Lines. Moreover because of the technical reasons the length of the sub-definition should not exceed 25 characters (including spacing). In order to launch all improvements soon ITU requests to send suggestions not later than 20 July 2006.</p> <p>I would like to inform you that ITU extended the function ability of the WSIS Stocktaking Database, adding eight new sub-categories for Action Line C7, including e-Government (within e-government, there will be still be the possibility to accommodate from 3 to 5 sub-sub-definitions.</p>	C1, C7eGov	18 Jun 05 Jul
Tracey Naughton Chair, Media Caucus, Communication for Development Consultant	PO Box 842 Panton Hill 3759 Australia +61(0)3 9436 1345 +61(0)408253838 <a href="mailto:tracey@traceynaughton.com">tracey@traceynaughton.com</a> skype: tracey_naughton	Need to measure impact of ICT on freedom of expression and media, diversity and pluralism.	C1, C7eGov	11 Jul
Mr. Ayesha Hassan, Senior Policy Manager, in charge of ICT Policy, International Chamber of Commerce, on behalf of the Members of ICC and	38 Cours Albert 1er 75008 Paris, France tel: +33 1 49 53 30 13 fax: +33 1 49 53 28 59 Email: <a href="mailto:ayesha.hassan@iccwbo.org">ayesha.hassan@iccwbo.org</a> website: www.iccwbo.org	<p>We caution against holding a large number of individual meetings on each action line and the addition of many sub-themes can lead to unnecessary meetings.</p> <p>Business supports the facilitation of information sharing relative to the action lines, focusing on the true exchange of experiences and also on forming new partnerships. We believe that such facilitation can best be accomplished by use of an online platform and other online tools that enable all stakeholders to share their activities related to the action lines. Reducing the time and costs needed for travelling would also maximize the</p>		10 Jul

the BASIS initiative (Business Action to Support the Information Society).		impact despite limited human and financial resources. Further, business believes that the follow-up and implementation activities need to be consistent with the principles of neutrality and full inclusiveness of all stakeholders.		
Mr Wei LEI Director Information Technology Division International Atomic Energy Agency	Tel: 43-1-2600 26848 <W.Lei@iaea.org>	Under the sub-theme “measuring ICT” include "information economy", to measure ICT contribution to national/regional economy. This measurement may be used to assess progress of ICT for development, or the gap of the digital divide.	C7eGov	06 Jul
Michael STANLEY-JONES Member, ICT Group for Development UNECE Environmental Information Management Officer Aarhus Convention Secretariat Environment, Housing and Land Management Division United Nations Economic Commission for Europe	Bureau 411, Palais des Nations 1211 Geneva 10 Switzerland Tel: +41 22 917 2442 Fax +41 22 917 0634 E-mail: michael.stanley-jones@unece.org	Sub-themes to be added: e-environment (embracing the thematic areas of access to environmental information, monitoring and impact assessment; strategic environmental assessment; pollutant release and transfer registers (PRTRs); environmental legislation, regulations, rules and other legally-binding instruments; environmental policies, plans and programmes; licensing or permitting and other decision-making processes; mechanisms related to access to justice; and sustainable development) e-consumption (embracing production, consumption and disposal of ICT products; life-cycle analysis; and environmental justice)  The former appears to cut across both C1 and C7 Action Lines; the latter, of more restrictive nature, might be considered for C1 only.	C1, C7eGov          C1	05 Jul
Fouad Riaz Bajwa General Secretary - FOSS Advocate FOSSFP: Free & Open Source Software Foundation of Pakistan® Secretariat, Office of the General Secretary	Lahore-54700, Pakistan Cell: 92-333-4661290 Tel: 92-42-5030039 E-Mail: bajwa@fossfp.org URL: <a href="http://www.fossfp.org">www.fossfp.org</a> , <a href="http://www.ubuntu-pk.org">www.ubuntu-pk.org</a>	Free and Open Source Software (FOSS) needs to be included in the sub-topics of the Action Lines. It is necessary to review this need in light of the UN System Joint Inspection Unit reports and relevant UNU policy briefs. Also please include the UNCTAD FOSS Partnership agenda that we are a partner of and that promotes FOSS usage in the developing world. The topics related to national and regional ICT Policies (including infrastructures for e-government, e-security, e-learning, e-libraries, e-health, e-democracy readiness self-assessment, Public sector administration and reform, Economic reform, Telecom privatization, de-regulation, liberalization; infrastructure development and Knowledge Management) all require the infrastructure based on Free and Open Source Software Technologies and Platforms.	C1, C7eGov	01 Jul

Jean-Marcellin Mégot, Conseiller	jean-marcellin megot <jm_megot@yahoo.fr>	Je vous informe qu'en tant que ressortissant d'un pays francophone, il m'est difficile de répondre efficacement à vos attentes lorsque vous m'écritez en anglais parceque je ne maitrise pas parfaitement cette langue. Je vous saurais gré à l'avenir de bien vouloir m'adresser des correspondances en langue française.	C1, C7eGov	30 Jun
Dr. Ahmed Elsheikh, Director/ Department of Information and Communication, Arab League, Educational, Cultural and Scientific Organization	"Dr. Ahmed El Sheikh El Amin" <a.elsheikh@email.ati.tn>	The ALECSO project for the Arab region (ID No. 6311887) bears the theme: Merging of Rural Communities into the Information Society. Info can be viewed at the following URL: <a href="http://www.itu.int/wsis/goldenbook/search/display.asp?Quest=6311887&amp;lang=en">http://www.itu.int/wsis/goldenbook/search/display.asp?Quest=6311887&amp;lang=en</a> The project does not seem to fit properly in any of the two action lines. Where would the project best fit within the ITU Stocktaking database? Under other WSIS Action Lines?	C1, C7eGov	30 Jun
Yves Chaix Consultor en Informática	Qta El Asabab, Repto Samarkan, Km.12.5 Carr. Sur, Managua, Nicaragua <a href="mailto:ychaix@ibw.com.ni">ychaix@ibw.com.ni</a> tel: 505 265 7313 fax: 505 265 7313 mobile: 088 72959 skype ID: yveschaix54158	Suggests a subgroup: Tangible (and intangible) benefits from eGovernment: the expected financial returns from eGovernment. Rationale: eGov is expensive; ensure appropriate financing does not seem to be a priority, and in any case, whatever financing is available, it will not cover all the needs. ¿Can eGov pay for itself through increased fiscal revenues, reduced procurement and maximization of IT investment? The sub-group should present experiences, in favor or not, what to expect and what not. Presently, most experiences are not documented, particularly when the experience was bad.	C7eGov	29 Jun
Atanu Garai, Knowledge Coordinator - eGovernance South Asia Office, OneWorld International Foundation Member of UN GAID	C 5 Qutab Institutional Area New Delhi 110 016. Tel (91 11) 41689000 Fax (91 11) 41689001 Email: <a href="mailto:atanu.garai@oneworld.net">atanu.garai@oneworld.net</a>	Proposes collaboration with regard to facilitating an online consultations on WSIS Action Lines C1, C 7eGov. OneWorld is well know in facilitating e-consultations and promoting public participation through internet.	C1, C7eGov	27 Jun
Daan Boom Head KM Center Chair ICT Network Asian Development Bank	Tel (632) 632-5408 <a href="mailto:dboom@adb.org">dboom@adb.org</a> <a href="http://www.adb.org">www.adb.org</a>	Proposes one new sub-line item for AL-C1 which emerged from the inauguration meeting of GAID (UN Global Alliance on ICT and Development) on June 19, Kuala Lumpur: Entrepreneurship (the other action items adopted by the GAID, i.e. Health, Education and Governance are already covered in C1 and C7).	C1	29 Jun
Dr. Michael Remmert Project	F-67075 Strasbourg Cedex Tel: +33 (0) 3 88 41 34 05	The Council of Europe welcomes the further sub-division of the WSIS Stocktaking database.	C1, C7eGov	12 Jul

<p>Manager "Good Governance in the Information Society" Council of Europe</p>	<p>Fax: +33 (0) 3 90 21 52 85 e-mail: michael.remmert@coe.int</p>	<p>With regard to the themes that emerged in relation to AL C7eGov, we endorse the list in general, and attach particular importance to the following:  a) e-government and e-governance; Public sector reform; Good governance in the information society; Connected government framework;  p) Access for ICT opportunity; Information literacy;  q) e-participation at the local level; Freedom of information; Rule of law; Human rights; e-democracy;  r) e-Government policy coordination; International and regional cooperation on e-government</p>		
<p>Lady Murruga</p>	<p><a href="mailto:ladymurrugarra@30gigs.com">ladymurrugarra@30gigs.com</a></p>	<p>E-Health, e-Learning</p>	<p>C1, C7eGov</p>	<p>29 Jun</p>
<p>Bruno van Dyk M.A., M.Comm. (Natal) MPSA (INSEAD) Executive Director University of KwaZulu-Natal Foundation</p>	<p>University of KwaZulu-Natal, Durban, South Africa Local tel 031 260 2017 Int'l tel +27 31 260 2017 Local fax 031 260 2812 Int'l fax +27 31 260 2812 mobile 082 806 7919 <a href="mailto:vandyk@ukzn.ac.za">vandyk@ukzn.ac.za</a> <a href="http://www.ukzn.ac.za/ukznf">www.ukzn.ac.za/ukznf</a></p>	<p>For the University of KwaZulu-Natal, the two priorities under AL C1 are  i) e-libraries;  j) e-health;  We are particularly strong on both of these issues, and have major projects in digitalising important documents, books and papers relating to the struggle for freedom in South Africa. We would dearly like to digitalise our collection of African books, journals and articles on African literature. This forms the collection of our Centre for African Literary Studies which is the largest collection of African literatures in the world. So the digitizing of African literatures would be a possible sub-directory for the e-libraries theme.  In addition, we are bent on establishing a digital resource for the study of racism and identity here at the University (under the auspices of our Centre for Critical Research in Race and Identity) so this would be another e-library sub-directory for us, "race and identity".  The Nelson R Mandela Medical School situated here at the University is very strong on Telemedicine, and this would be a definite sub-directory for us under the theme "e-health".</p>	<p>C1, C7eGov</p>	<p>30 Jun</p>