UNPAN Survey Results from 28/5/2002 to 14/11/2002

Q. 1: Organization/Layout
- Excellent: 20%
- Good: 61%
- Fair: 16%
- Poor: 3%

Q. 2: Navigation
- Excellent: 21%
- Good: 57%
- Fair: 19%
- Poor: 3%

Q. 3: Speed of page loads
- Excellent: 24%
- Good: 53%
- Fair: 20%
- Poor: 3%

Q. 4: Ease of finding information
- Excellent: 14%
- Good: 46%
- Fair: 29%
- Poor: 11%

Q. 5: Usefulness of information
- Excellent: 29%
- Good: 50%
- Fair: 17%
- Poor: 4%

Q. 10: How much did you find?
- All: 8%
- Most: 33%
- Some: 49%
- None: 10%

Q. 11: Satisfaction with browsing experience
- Very satisfied: 28%
- Somewhat satisfied: 56%
- Somewhat dissatisfied: 13%
- Very dissatisfied: 3%
UNPAN Survey Results from 28/5/2002 to 14/11/2002

Q. 6: Subject of interest

- Civil Service Reform: 9%
- E-government: 21%
- Governance Systems and Institutions: 16%
- Integrity, Transparency and Accountability: 3%
- Management Innovation and Development: 13%
- Other: 16%
- Public Finance and Financial Administration: 6%
- Public Policy and Public Economics: 13%

Q. 7: Service of interest

- Africa Regional Site: 4%
- Arab States Regional Site: 1%
- Asia & Pacific Site: 6%
- Conference Service: 4%
- Contact Information: 1%
- Core Themes: 44%
- Discover UNPAN: 10%
- Europe Regional Site: 3%
- Information Service: 19%
- Latin America & Caribbean Regional Site: 9%
- North America Regional Site: 3%
- Search Facility: 9%
- Training Service: 10%
- What's New: 7%
- Worldwide Directory: 7%

Q. 8: Looking for info contained in...

- Analytical Reports: 29%
- Bibliography on Public Administration: 8%
- Calendar of Events: 6%
- Case Studies: 18%
- Country Profiles: 11%
- Legislation: 4%
- Major Developments/Trends: 15%
- Serials: 4%
- Statistical Indicators: 5%
- Technical Project Highlights: 4%

Q. 9: Region of interest

- Africa: 15%
- Asia & Pacific: 18%
- Europe: 14%
- Global: 20%
- Latin America & Caribbean: 20%
- Middle East: 4%
- North America: 9%
UNPAN Survey Results from 28/5/2002 to 14/11/2002

Q. 13: Occupation

- Civil Servant: 20%
- Government Official: 12%
- NGO Representative: 4%
- Other: 27%
- Student: 27%
- Teacher/Professor: 10%

Q. 14: Affiliation

- Academic Institution: 34%
- Governmental Organization: 30%
- International Organization: 9%
- Non-governmental Organization: 8%
- Other: 9%
- Private Sector: 11%

Q. 15: Visitors: Developing vs Developed Countries

- Developing countries: 40%
- Developed countries: 60%

Gender

- Male: 61%
- Female: 39%