UNPAN Survey Results from 1 July to 30 Nov 2003

Q. 1: Organization/Layout
- Excellent: 18%
- Good: 62%
- Fair: 17%
- Poor: 3%

Q. 2: Navigation
- Excellent: 22%
- Good: 49%
- Fair: 26%
- Poor: 3%

Q. 3: Speed of page loads
- Excellent: 31%
- Good: 46%
- Fair: 18%
- Poor: 5%

Q. 4: Ease of finding information
- Excellent: 15%
- Good: 45%
- Fair: 30%
- Poor: 10%

Q. 5: Usefulness of information
- Excellent: 31%
- Good: 51%
- Fair: 16%
- Poor: 2%

Q. 10: How much did you find?
- All: 11%
- Most: 32%
- Some: 48%
- None: 9%

Q. 11: Satisfaction with browsing experience
- Very satisfied: 33%
- Somewhat satisfied: 51%
- Somewhat dissatisfied: 13%
- Very dissatisfied: 3%
UNPAN Survey Results from 1 July to 30 Nov 2003

Q. 6: Subject of interest

- Civil Service Reform
- E-government
- Governance Systems and Institutions
- Integrity, Transparency and Accountability
- Management Innovation and Development
- Other
- Public Finance and Financial Administration
- Public Policy and Public Economics

Q. 7: Service of interest

- Advisory Service
- Africa Regional Site
- Arab States Regional Site
- Asia & Pacific Site
- Conference Service
- Contact Information
- Core Themes
- Discover UNPAN
- Europe Regional Site
- Information Service
- Latin America & Caribbean Regional Site
- North America Regional Site
- Search Facility
- Training Service
- What’s New
- Worldwide Directory

Q. 8: Looking for info contained in...

- Analytical Reports
- Bibliography on Public Administration
- Calendar of Events
- Case Studies
- Country Profiles
- Legislation
- Major Developments/Trends
- Serials
- Statistical Indicators
- Technical Project Highlights

Q. 9: Region of interest

- Africa
- Asia & Pacific
- Europe
- Global
- Latin America & Caribbean
- Middle East
- North America
UNPAN Survey Results from 1 July to 30 Nov 2003

Q. 13: Occupation

- Civil Servant: 20%
- Government Official: 13%
- NGO Representative: 6%
- Other: 23%
- Student: 10%
- Teacher/Professor: 28%

Q. 14: Affiliation

- Academic Institution: 33%
- Governmental Organization: 29%
- International Organization: 9%
- Non-governmental Organization: 10%
- Other: 7%
- Private Sector: 13%

Q. 15: Visitors: Developing v Developed Countries

- Developed countries: 52%
- Developing countries: 48%

Q. 15: Visitors: Developing v Developed Countries

- Developing countries: 48%
- Developed countries: 52%

Q. 14: Affiliation

- Under 25: 20%
- 26 - 35: 38%
- 36 - 45: 22%
- 46 - 55: 15%
- over 55: 5%

Q. 15: Visitors: Developing v Developed Countries

- Female: 43%
- Male: 57%