UNPAN Survey Results from 1 Dec 2003 to 31 May 2004

Q. 1: Organization/Layout
- Excellent: 18%
- Good: 62%
- Fair: 18%
- Poor: 2%

Q. 2: Navigation
- Excellent: 20%
- Good: 55%
- Fair: 20%
- Poor: 5%

Q. 3: Speed of page loads
- Excellent: 27%
- Good: 48%
- Fair: 20%
- Poor: 5%

Q. 4: Ease of finding information
- Excellent: 14%
- Good: 41%
- Fair: 33%
- Poor: 12%

Q. 5: Usefulness of information
- Excellent: 30%
- Good: 50%
- Fair: 17%
- Poor: 3%

Q. 10: How much did you find?
- All: 7%
- Most: 35%
- Some: 46%
- None: 12%

Q. 11: Satisfaction with browsing experience
- Very satisfied: 18%
- Satisfied: 49%
- Somewhat satisfied: 27%
- Dissatisfied: 6%
Q. 6: Subject of interest

- Civil Service Reform: 7%
- E-government: 7%
- Governance Systems and Institutions: 7%
- Integrity, Transparency and Accountability: 17%
- Management Innovation and Development: 8%
- Other: 11%
- Public Finance and Financial Administration: 13%
- Public Policy and Public Economics: 20%

Q. 7: Service of interest

- Advisory Service: 2%
- Africa Regional Site: 2%
- Arab States Regional Site: 2%
- Asia & Pacific Site: 11%
- Conference Service: 4%
- Contact Information: 2%
- Core Themes: 11%
- Discover UNPAN: 12%
- Europe Regional Site: 8%
- Information Service: 16%
- Latin America & Caribbean Regional Site: 5%
- North America Regional Site: 5%
- Search Facility: 6%
- Training Service: 8%
- What's New: 5%
- Worldwide Directory: 5%

Q. 8: Looking for info contained in..

- Analytical Reports: 23%
- Bibliography on Public Administration: 9%
- Calendar of Events: 6%
- Case Studies: 17%
- Country Profiles: 13%
- Legislation: 6%
- Major Developments/Trends: 15%
- Serials: 1%
- Statistical Indicators: 8%
- Technical Project Highlights: 8%

Q. 9: Region of interest

- Africa: 9%
- Asia & Pacific: 25%
- Europe: 25%
- Global: 32%
- Latin America & Caribbean: 13%
- Middle East: 7%
- North America: 8%
UNPAN Survey Results from 1 Dec 2003 to 31 May 2004

Q. 13: Occupation

- Civil Servant: 16%
- Government Official: 15%
- NGO Representative: 5%
- Other: 22%
- Student: 10%
- Teacher/Professor: 32%

Q. 14: Affiliation

- Academic Institution: 29%
- Governmental Organization: 7%
- International Organization: 8%
- Non-governmental Organization: 7%
- Other: 12%

Q. 15: Visitors: Developing v Developed Countries

- Developing countries: 52%
- Developed countries: 48%

Q. 16: Age Range

- Under 25: 23%
- 26 - 35: 38%
- 36 - 45: 19%
- 46 - 55: 15%
- Over 55: 5%

Q. 17: Education Level

- First Level: 2%
- Second Level: 6%
- Undergraduate Degree: 25%
- Advanced Degree: 52%
- Doctorate: 16%

Q. 18: Gender

- Male: 55%
- Female: 45%