UNPAN Survey Results from 1 Jan 2007 to 23 Nov 2007

Q. 1: Organization/Layout
- Excellent: 2%
- Good: 12%
- Fair: 50%
- Poor: 36%

Q. 2: Navigation
- Poor: 27%
- Excellent: 21%
- Good: 13%
- Fair: 39%

Q. 3: Speed of page loads
- Poor: 32%
- Excellent: 21%
- Good: 12%
- Fair: 35%

Q. 4: Ease of finding information
- Poor: 20%
- Excellent: 24%
- Good: 35%
- Fair: 21%

Q. 5: Usefulness of information
- Poor: 38%
- Excellent: 20%
- Good: 9%
- Fair: 33%

Q. 10: How much did you find?
- None: 18%
- All: 25%
- Most: 28%
- Some: 29%

Q. 11: Satisfaction with browsing experience
- Very satisfied: 5%
- Dissatisfied: 32%
- Satisfied: 42%
- Somewhat satisfied: 21%
UNPAN Survey Results from 1 Jan 2007 to 23 Nov 2007

Q. 6: Subject of interest

- E-government: 9%
- Public Finance and Financial Administration: 7%
- Management Innovation and Development: 11%
- Public Policy and Public Economics: 9%
- Other: 11%
- Governance Systems and Institutions: 14%
- Civil Service Reform: 23%
- Integrity, Transparency and Accountability: 6%

Q. 7: Service of interest

- Information Service: 27%
- Training Service: 9%
- Core Themes: 10%
- Asia & Pacific Site: 9%
- Discover UNPAN: 7%
- Africa Regional Site: 3%
- Europe Regional Site: 3%
- Search Facility: 1%
- Latin America & Caribbean Regional Site: 1%
- Worldwide Directory: 0%
- Conference Service: 0%
- Contact Information: 0%
- What’s New: 0%
- Arab States Regional Site: 0%
- Advisory Service: 0%
- North America Regional Site: 0%

Q. 8: Looking for info contained in..

- Analytical Reports: 17%
- Case Studies: 14%
- Country Profiles: 8%
- Major Developments/Trends: 13%
- Bibliography on Public Administration: 7%
- Statistical Indicators: 7%
- Technical Project Highlights: 7%
- Legislation: 4%
- Calendar of Events: 5%
- Search Facility: 2%

Q. 9: Region of interest

- Asia & Pacific: 21%
- Africa: 27%
- Latin America & Caribbean: 10%
- Global: 18%
- Europe: 11%
- North America: 7%
- Middle East: 3%
UNPAN Survey Results from 1 Jan 2007 to 23 Nov 2007

### Occupation
- Civil Servant: 33%
- Government Official: 15%
- NGO Representative: 8%
- Other: 15%
- Student: 19%
- Teacher/Professor: 10%

### Affiliation
- Academic Institution: 23%
- Governmental Organization: 45%
- International Organization: 7%
- Non-governmental Organization: 11%
- Other: 6%
- Private Sector: 9%

### Age Range
- Under 25: 30%
- 26 - 35: 23%
- 36 - 45: 17%
- 46 - 55: 13%
- over 55: 5%

### Education Level
- First Level: 21%
- Second Level: 4%
- Undergraduate Degree: 20%
- Advanced Degree: 40%
- Doctorate: 5%

### Q. 15: Visitors: Developing v Developed Countries
- Developing countries: 23%
- Developed countries: 77%