UNPAN Survey Results from 1 Dec 2004 to 31 May 2005

Q. 1: Organization/Layout
- Excellent: 19%
- Good: 58%
- Fair: 20%
- Poor: 3%

Q. 2: Navigation
- Excellent: 19%
- Good: 56%
- Fair: 20%
- Poor: 5%

Q. 3: Speed of page loads
- Excellent: 27%
- Good: 48%
- Fair: 19%
- Poor: 6%

Q. 4: Ease of finding information
- Excellent: 15%
- Good: 43%
- Fair: 33%
- Poor: 9%

Q. 5: Usefulness of information
- Excellent: 32%
- Good: 48%
- Fair: 17%
- Poor: 3%

Q. 10: How much did you find?
- None: 9%
- Some: 50%
- Most: 34%
- All: 7%

Q. 11: Satisfaction with browsing experience
- Very satisfied: 18%
- Satisfied: 48%
- Somewhat satisfied: 29%
- Dissatisfied: 5%
UNPAN Survey Results from 1 Dec 2004 to 31 May 2005

Q. 6: Subject of interest

- Civil Service Reform: 15%
- E-government: 12%
- Governance Systems and Institutions: 12%
- Integrity, Transparency and Accountability: 11%
- Management Innovation and Development: 10%
- Other: 8%
- Public Finance and Financial Administration: 7%
- Public Policy and Public Economics: 6%

Q. 7: Service of interest

- Advisory Service: 9%
- Africa Regional Site: 5%
- Arab States Regional Site: 4%
- Asia & Pacific Site: 3%
- Conference Service: 3%
- Contact Information: 3%
- Core Themes: 2%
- Discover UNPAN: 1%
- Europe Regional Site: 1%
- Information Service: 1%
- Latin America & Caribbean Regional Site: 1%
- North America Regional Site: 1%
- Search Facility: 1%
- Training Service: 1%
- What's New: 1%
- Worldwide Directory: 1%

Q. 8: Looking for info contained in...

- Analytical Reports: 31%
- Bibliography on Public Administration: 16%
- Calendar of Events: 15%
- Case Studies: 14%
- Country Profiles: 14%
- Legislation: 14%
- Major Developments/Trends: 10%
- Serials: 8%
- Statistical Indicators: 8%
- Technical Project Highlights: 5%

Q. 9: Region of interest

- Africa: 49%
- Asia & Pacific: 27%
- Europe: 57%
- Global: 57%
- Latin America & Caribbean: 21%
- Middle East: 1%
- North America: 1%
**Q. 13: Occupation**
- Civil Servant: 22%
- Government Official: 11%
- NGO Representative: 9%
- Other: 9%
- Student: 21%
- Teacher/Professor: 28%

**Q. 14: Affiliation**
- Academic Institution: 29%
- Governmental Organization: 29%
- International Organization: 11%
- Non-governmental Organization: 13%
- Other: 6%
- Private Sector: 13%

**Q. 15: Visitors: Developing v Developed Countries**
- Developing countries: 52%
- Developed countries: 48%

**Age Range**
- Under 25: 19%
- 26 - 35: 39%
- 36 - 45: 23%
- 46 - 55: 16%
- over 55: 3%

**Education Level**
- First Level: 2%
- Second Level: 4%
- Undergraduate Degree: 20%
- Advanced Degree: 57%
- Doctorate: 17%

**Gender**
- Male: 61%
- Female: 39%