UNPAN Survey Results from 1 Jun 2005 to 31 Oct 2005

Q. 1: Organization/Layout
- Excellent: 12%
- Good: 46%
- Fair: 32%
- Poor: 10%

Q. 2: Navigation
- Excellent: 12%
- Good: 43%
- Fair: 30%
- Poor: 15%

Q. 3: Speed of page loads
- Excellent: 16%
- Good: 38%
- Fair: 31%
- Poor: 15%

Q. 4: Ease of finding information
- Excellent: 13%
- Good: 40%
- Fair: 37%
- Poor: 10%

Q. 5: Usefulness of information
- Excellent: 19%
- Good: 42%
- Fair: 26%
- Poor: 13%

Q. 10: How much did you find?
- None: 11%
- Some: 43%
- Most: 37%
- All: 9%

Q. 11: Satisfaction with browsing experience
- Very satisfied: 13%
- Satisfied: 41%
- Somewhat satisfied: 36%
- Dissatisfied: 10%
UNPAN Survey Results from 1 Dec 2004 to 31 May 2005

Q. 6: Subject of interest

- Civil Service Reform: 10%
- E-government: 22%
- Governance Systems and Institutions: 13%
- Integrity, Transparency and Accountability: 7%
- Management Innovation and Development: 16%
- Other: 13%
- Public Finance and Financial Administration: 7%
- Public Policy and Public Economics: 12%

Q. 7: Service of interest

- Advisory Service: 2%
- Africa Regional Site: 0%
- Arab States Regional Site: 7%
- Asia & Pacific Site: 5%
- Conference Service: 3%
- Contact Information: 13%
- Core Themes: 7%
- Discover UNPAN: 1%
- Europe Regional Site: 5%
- Information Service: 36%
- Latin America & Caribbean Regional Site: 2%
- North America Regional Site: 6%
- Search Facility: 2%
- Training Service: 12%
- What's New: 8%
- Worldwide Directory: 1%

Q. 8: Looking for info contained in...

- Analytical Reports: 23%
- Bibliography on Public Administration: 8%
- Calendar of Events: 2%
- Case Studies: 21%
- Country Profiles: 14%
- Legislation: 7%
- Major Developments/Trends: 18%
- Serials: 2%
- Statistical Indicators: 5%
- Technical Project Highlights: 1%

Q. 9: Region of interest

- Africa: 4%
- Asia & Pacific: 19%
- Europe: 27%
- Global: 23%
- Latin America & Caribbean: 12%
- Middle East: 4%
- North America: 4%
UNPAN Survey Results from 1 Dec 2004 to 31 May 2005

Q. 13: Occupation
- Civil Servant: 22%
- Government Official: 14%
- NGO Representative: 7%
- Other: 16%
- Student: 33%
- Teacher/Professor: 9%

Q. 14: Affiliation
- Academic Institution: 31%
- Governmental Organization: 35%
- International Organization: 8%
- Non-governmental Organization: 12%
- Other: 4%
- Private Sector: 10%

Q. 15: Visitors: Developing v Developed Countries
- Developing countries: 43%
- Developed countries: 57%

Q. 14: Age Range
- Under 25: 24%
- 26 - 35: 33%
- 36 - 45: 21%
- 46 - 55: 15%
- over 55: 7%

Q. 15: Education Level
- First Level: 4%
- Second Level: 6%
- Undergraduate Degree: 28%
- Advanced Degree: 47%
- Doctorate: 15%

Q. 15: Gender
- Male: 59%
- Female: 41%