



**United Nations
Global Knowledge Repository for
Electronic/Mobile Government**

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DPADM/UNDESA**

**Shanghai, China
27-28 May 2008**

Demand:

Living in a digital world, all countries, especially developing countries need to build capacities and resources to improve public service through ICTs.

Problem:

There is no such a place on the web where you can easily access up-to-date, comprehensive, useful and value-added information.



Solution:

Online Repository:

- Comprehensive
- Cost-effective
- User-friendly
- Secure
- Easy to update
- Collaborative

Mission:

Promote worldwide knowledge management, sharing and collaboration on e/m-Government development for national and local governments to delivery better services to their citizens.

Objectives:

- Provide an Internet-based knowledge platform
- Provide easily accessible information
- Map innovative practices
- Present state-of-the-art research
- Promote multi-stakeholder partnerships for action
- Create a worldwide network of expertise



Partners:

Regional and national organizations & institutions in the field of ICT4DEV with common objective of sharing and promoting ICT based knowledge resources

Asia/the Pacific

- RCOCI
- MOPAS/ANA
- CAS
- UNU



Target Audience:

- Public sector
- Private sector
- Technical community
- Civil society



Performance Indicators:

- Traffic generated on UN EMGKR website
- Volume of knowledge resources added to EMGKR
- Number of new members/partners per year
- Sustainable network of partners contributing to the online facility



Responsibilities of the Regional Partners:

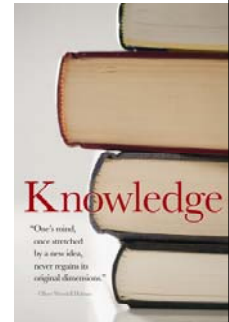
- Develop and maintain the contents of the responsible region
- Monitor, assess and analyze KM process within the responsible region
- Conduct relevant consultation meetings (or workshops) with the respective regional partners of EMGKR
- Provide the progress reports of the respective region through UNDESA to the UNGA & ECOSOC

Responsibilities of the Coordinator (UNDESA)

- Develop and provide the IT support for EMGKR
- Develop and maintain contents at international level
- Monitor, assess and analyze overall KM process
- Lead and coordinate relevant consultation meetings (or workshops) in cooperation with the EMGKR partners
- Report to the UNGA & ECOSOC on the progress made of EMGKR

Content:

- E-government Surveys
- Innovative Practices
- ICT Applications
- News
- Documents
- Events
- Directories
- Training and Tools
- Thematic Websites



Content: E-government Surveys

Global E-Government Survey 2008

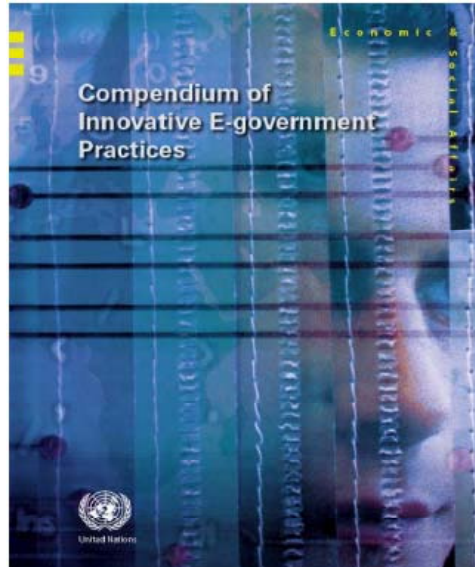
 print this

E-Government Readiness Index Top 10 Countries	
Country	Index
Sweden	0.9157
Denmark	0.9134
Norway	0.8921
United States	0.8644
Netherlands	0.8631
Republic of Korea	0.8317
Canada	0.8172
Australia	0.8108
France	0.8038
United Kingdom	0.7872

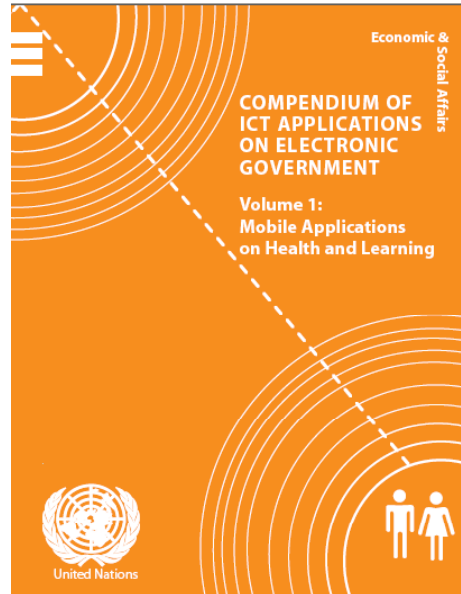

[Download Publication](#)

E-Participation Index Top 10 Countries	
Country	Index
United States	1.0000
Republic of Korea	0.9773
Denmark	0.9318
France	0.9318
Australia	0.8864
New Zealand	0.7955
Mexico	0.7500
Estonia	0.7273
Sweden	0.6591
Singapore	0.6364

Content: Innovative Practices



Content: ICT Applications



Content: Free & Open Source Software

Product Summary

Name	WISER
Product URL	http://wiser.nlm.nih.gov/
Product Description	WISER (Wireless Information System for Emergency Responders) is a system designed to assist first responders with hazardous material incidents. WISER provides a wide range of information on hazardous substances, including substance identification support, physical characteristics, health information, and containment and suppression advice. This product is free and is available for Windows Mobile Smartphones, Palm, and Pocket PC.
License(s)	Free
Status	In use
Target Users	Emergency responders
System Requirements	NA

Developer/Owner Details

Name	U.S. Department of Health and Human Services (DHHS)
Contact URL	http://www.nlm.nih.gov/
Type	Government
Country	United States of America

Content: News

[South Africa: Country Ranked 35th in E-Readiness](#)

Source: <http://allafrica.com/stories/200708211098.html>
Source Date: Monday, April 28, 2008
Focus: Technology and Innovation in Public Administration
Summary: South Africa has been ranked 35th in a global electronic readiness (e-Readiness) survey, thus leading the continent in the 2007 edition as announced by the Economist Intelligence Unit (EIU) at this year's eNNOVATE expo in Lagos.
41 Views | Rated 0.0 | Created On : May 09, 2008

[Oman Jumps to 84th Rank in UN E-Government Survey 2008](#)

Source: ameinfo.com
Source Date: Monday, April 28, 2008
Focus: Technology and Innovation in Public Administration
Summary: The United Nations just released its 2008 E-Government Readiness Report, ranking countries by e-government development and Oman ranks 84th position in e-Government with an e-Government readiness index of 0.4691.
41 Views | Rated 0.0 | Created On : May 09, 2008

Content: Documents

- National Policies and Strategies
- Implementation Plan
- Legal and Regulatory Framework
- ICT Infrastructure
- Institutional and human resources building
- Monitoring and Evaluation



Content: Events



RCOCI

[7th Forum on City Informatization in the Asia-Pacific Region](#)

Organizer: UNDESA/DPADM, Shanghai Municipal Government

Focus: Civic Engagement in Public Policy and Management, Journals

Where: Shanghai Academy of Social Sciences (SASS), Shanghai, China

When: May 26, 2008 to May 27, 2008

185 Views | Rated 0.0 | Created On : May 02, 2008

DPADM
UNDESA

[Pre-Conference Seminar for Elected Women Local Government Leaders](#)

Created By: DPADM / UNDESA

Focus: Civic Engagement in Public Policy and Management

Where: Palais des Congres, Yaoundé, Cameroon

When: May 26, 2008 to May 27, 2008

186 Views | Rated 0.0 | Created On : May 02, 2008



ICAP

[Course on Teamwork and communication assertiveness](#)

Organizer: Instituto Centroamericano de Administración Pública

When: May 26, 2008 to May 28, 2008

21 Views | Rated 0.0 | Created On : May 12, 2008

Content: Directories

- Experts
- Journals
- Public Administration Schools
- Thematic Websites
- Training Institutions
- Research Institutions

Chinese Public Administration Review

Category: Journals

Description: The Chinese Public Administration Review, a new academic journal, is being published in the context of the following interrelated issues: 1) The development of public administration as professional field since 1978 in P.R. China. 2) The emergence of public administration as an independent academic field in China. 3) The necessity of Chinese scholars to learn from international scholars in the field of public administration, and vice versa. 4) The themes of the journal.

[Visit](#)

[Return](#)

3 Views | Avg. Rating 

Content: Expert Directory

UNPAN Contact Directory is a global directory of contacts in Public Administration. Please complete the fields below and start your search.



[Go to Search](#)



Name: [Matthys, Mitch](#)

Organization Name: Metsweding District Municipality

Country: South Africa



Name: [McAvoy, Allen](#)

Country: Canada

Content: Online Training

Online Training Centre

Welcome to the UNPAN Online Training Centre

The UNPAN Online Training Centre delivers courses on various topics in public administration. UNPAN on-line training courses increase the opportunities for government officials from all over the world to access training materials on e-government.

Please email unpan@un.org for further information on course availability.

[Click here to login.](#)



Online Courses

[Contract All](#) | [Expand All](#)

- + **E-Government – What a Government Leader Should Know - Introduction**
- + **E-Government – What a Government Leader Should Know - Tactical Aspect**
- + **E-Government – What a Government Leader Should Know - Strategic Aspect**
- + **Decentralized Governance**
- + **Knowledge Management in Government Organization**
- + **E-Government Interoperability**

Content: Research Tools

The screenshot displays the United Nations e-Government Readiness Knowledge Base interface. The main navigation bar includes links for About, Overview, Data Center, Global Survey, Resources, and UNPAN. The left sidebar contains sections for Data Center (Country Data, Regional Data, Graph IT), SEARCH, COMPARE COUNTRIES GRAPH IT!, and COUNTRY PROFILES (E-Readiness Overview).

The main content area is titled "Country Data View" and includes a "print this" link. Below the title, there is a description: "View, Sort, Chart, Export and Print Country Level E-Readiness Data. For more information about the data please visit the [E-Government Overview](#) section." The "View" section shows "Rank: E-Readiness" and "WORLD" as selected options. There are links for "Chart Top 25" and "Export All Data".

A search result summary indicates ">> 182 records returned for this search request". Below this is a table with the following data:

Country	E-Readiness 2007	Rank 2007	Rank 2005	Rank Change
Sweden	0.9157	1	3	+2 ↑
Denmark	0.9134	2	2	--
Norway	0.8921	3	10	+7 ↑
United States of America	0.8644	4	1	-3 ↓

Content: Research Tools



United Nations
Public Administration Network



e/m-Government - METER

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TECHNOLOGY POLICY COMMITMENT LEGAL ORGANIZATION

Click on the blocks above to assess your government in chosen category.
Each category will contain a series of questions designed to help you prepare and understand the requirements needed for e-Government.

Content: Thematic Websites

- World Summit on the Information Society (WSIS)
- UN e/m-Government Knowledge Base
- Internet Governance Forum (IGF)
- Global Alliance for ICT and Development (GAID)

A flagship Project of GAID:

WSIS, MDG

- Use of ICT to promote collaborative knowledge sharing and development
- Innovative attempt to empower multi-stakeholders worldwide for ICT4D





Select Country

Select Country Mockup

Share

Search and contribute to the E/M Knowledge Repository



Collaborate

Expand your professional network and gain insight into E/M Governance



Achieve



Navigation buttons: back, forward, 1, 2, 3

You are here → [EMGKR](#)

Welcome to the United Nations Global Electronic/Mobile Government Knowledge Repository

[Register](#) [Login](#)

News [\[more\]](#)

- Programme of the 7th Annual Forum on City Informatization in the Asia-Pacific Region
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The UN E-Government Survey 2008: From E-Government to Connected Governance assesses the e-government readiness of the 192 Member States of the UN according to a quantitative composite index of e-readiness based on website assessment, telecommunication infrastructure, and human resource endowment. ICTs can help reinvent government in such a way that existing institutional arrangements can be restructured and new innovative arrangements can flourish, paving the way for a transformed government.

ICT Products [\[more\]](#)

- Programme of the 7th Annual Forum on City Informatization in the Asia-Pacific Region
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Events [\[more\]](#)

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Electronic / Mobile Government Categories

	ICT Applications	Innovative Practices	News	Events	Library	Experts	Resources
National Strategy	654						
Legal & Regulatory Framework	516						
Institutional Framework	321						
Policy Documentation	74						

ICT Case Studies [\[more\]](#)

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+ ICT Applications

+ ICT Case Studies

- News

Title:

From:

Keywords:

Search

75 News Articles

US moots system for data sharing on cyber threats

Source: Financial Times

Source Date: Wednesday, April 09, 2008

Focus: Civic Engagement in Public Policy and Management, Public Services, Thematic Website, Public Institutions, Statistical Databases, Public Policy Development, Economic and Trade Policies, Internet Governance for Development, Technology and Innovation in Public Administration

Summary: "The federal government does not own the internet - thank God - and it does not own the nation's cyber networks," Mr [Michael Chertoff] said. "We can't be serious about national security or national cyber security without engaging private industry." "We have no interest (in) or intention of duplicating a system where the government tries to sit over the internet and prevent things coming in th ... [Read More](#)

40 Views | Rated 0.0 | Created On : Apr 10, 2008

- + Events
- + Library
- + Resources
- + Experts

- + ICT Applications
- + ICT Case Studies
- News

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<< ... 1 2 3 4 5 6 7 8 9 10 ... >>

- + Events
- + Library
- + Resources
- + Experts



**Any questions, comments or
suggestions?**

Thanks for your attention!