



UN Public Service Awards

● Background Information on Public Service Awards 2004 ●

**Overview and Application Guidelines**

[English](#) [Spanish](#) [French](#) [Chinese](#) [Russian](#) [Arabic](#)

**[Report of the Public Service Awards Ceremony 2004](#)**

● Public Service Award Recipients 2004 ●



[Awards sample](#)

**Category One: Improvement of Public Service Results**

<b>Africa:</b>		
<b>Morocco</b>	<b>Secretariat d'Etat Charge de l'eau, Morocco</b>	<a href="#"><i>Summary of the Project</i></a>
<b>Europe &amp; North America:</b>		
<b>Canada</b>	<b>Network of Canada Business Service Centres</b>	<a href="#"><i>Summary of the Project</i></a>
<b>Latin America:</b>		
<b>Brazil</b>	<b>General Board for Development of Public Services and Public Service Delivery</b>	<a href="#"><i>Summary of the Project</i></a>

## Category Two: Improvement of the Quality of the Public Service Process

<b>Europe and North America:</b>		
<b>Austria</b>	<b>District Administrative Authority Zell am See</b>	<a href="#"><u>Summary of the Project</u></a>
<b>Africa:</b>		
<b>Cameroon</b>	<b>Ministere de la Fonction Publique et de la Reforme Administrative</b>	<a href="#"><u>Summary of the Project</u></a>
<b>Asia and the Pacific:</b>		
<b>Australia</b>	<b>Australian Public Service Commission</b>	<a href="#"><u>Summary of the Project</u></a>
<b>Latin America:</b>		
<b>Brazil</b>	<b>City Hall of Belo Horizonte</b>	<a href="#"><u>Summary of the Project</u></a>

## Category Three: Innovations in the Public Service

<b>Africa:</b>		
<b>South Africa</b>	<b>South African Police Service</b>	<a href="#"><u>Summary of the Project</u></a>
<b>Asia and the Pacific:</b>		
<b>Malaysia</b>	<b>National Productivity Corporation</b>	<a href="#"><u>Summary of the Project</u></a>

## Category Four: Application of Information and Communication Technology (ICT) in Local Government: Local E-government

<b>Asia and the Pacific:</b>		
<b>Philippines</b>	<b>City of Naga</b>	<a href="#"><u>Summary of the Project</u></a>