



## UN Public Service Awards

### ● Background Information on Public Service Awards 2003 ●

#### Overview and Application Guidelines

[English](#) [Spanish](#)

#### [Report of the First Awards Ceremony 2003](#)

### ● Public Service Award Recipients 2003 ●



[Awards sample](#)



### Category One: Improvement of Public Service Results

Europe and North America:		
Greece	Ministry of Interior, Public Administration and Decentralization	<a href="#"><u>Call centre to apply for administrative documents</u></a>
Asia and the Pacific:		
Singapore	Infocom Development Authority of Singapore	<a href="#"><u>National Trust Council and TrustSg Programme</u></a>
Western Asia:		
Oman	Muscat Municipality	<a href="#"><u>Cleanliness of Muscat</u></a>
Latin America:		
Bolivia	Aduana Nacional de Bolivia	<a href="#"><u>Un profundo proceso de reforma</u></a>

### Category Two: Improvement of the Quality of the Public Service Process

Europe and North America:		
Spain	Ayuntamiento de Alcobendas	<a href="#"><u>ITACA Proyecto</u></a>
Africa:		
Egypt	Ministry of State for Administrative Development	<a href="#"><u>Improvement of administrative machinery</u></a>
Asia and the Pacific:		
Singapore	Legal Policy Division, Ministry of Law	<a href="#"><u>Polygon of Good Laws</u></a>
Latin America:		
Mexico	Victoria, Tamaulipas	<a href="#"><u>Family system in Tamaulipas</u></a>

### Category Three: Innovations in the Public Service

Europe and North America:		
Italy	Public Administration Department for Efficiency in the Administrations	<a href="#"><u>Coordination Centre for Innovations in Administrations</u></a>
Canada	City of Vancouver	<a href="#"><u>Neighbourhood Integrated Service Teams</u></a>
Africa:		
Zambia	Patents and Companies Registration Office	<a href="#"><u>Commercialization</u></a>
Asia and the Pacific:		
Republic of Korea	Public Procurement Service	<a href="#"><u>Reform of procurement operations</u></a>
Western Asia:		
Lebanon	Education Center for Research and Development	<a href="#"><u>Research, training and continuous education</u></a>
Latin America:		
Chile	Servicio de Impuestos Internos (SII)	<a href="#"><u>El sitio web del servicio</u></a>