



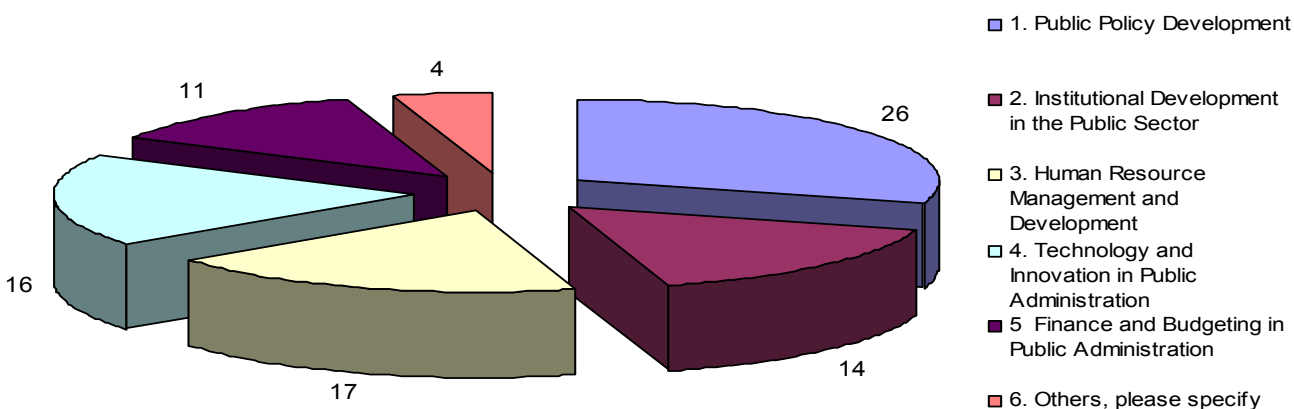
UNITED NATIONS
PUBLIC ADMINISTRATION NETWORK (UNPAN)

UNPAN Website Feedback Analysis Period: 7 May 2008 – 31 July 2008

1. What are the subject areas that interest you?

Total Respondents: 32

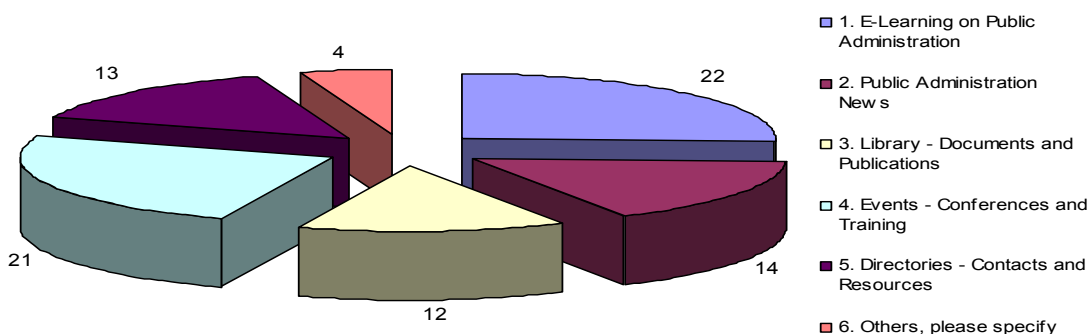
Question	Response
1. Public Policy Development	26
2. Institutional Development in the Public Sector	14
3. Human Resource Management and Development	17
4. Technology and Innovation in Public Administration	16
5. Finance and Budgeting in Public Administration	11
6. Others, please specify	4



2. What are the products or services that interest you?

Total Respondents: 32

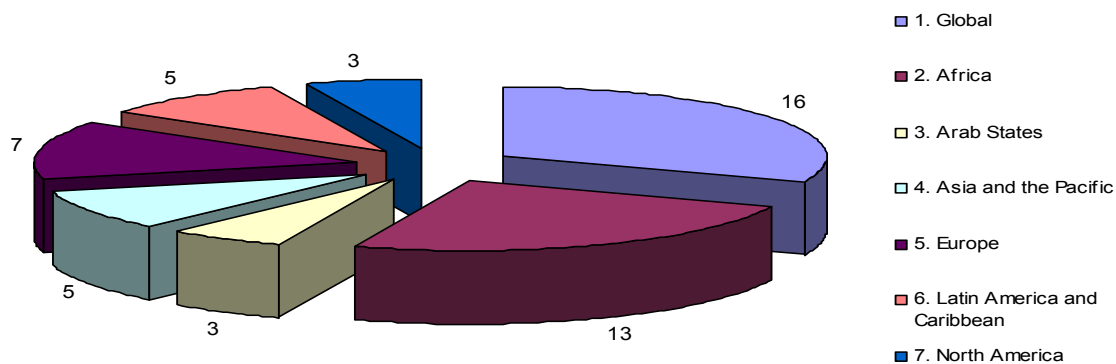
Question	Response
1. E-Learning on Public Administration	22
2. Public Administration News	14
3. Library - Documents and Publications	12
4. Events - Conferences and Training	21
5. Directories - Contacts and Resources	13
6. Others, please specify	4



3. Which geographical areas is your focus?

Total Respondents: 32

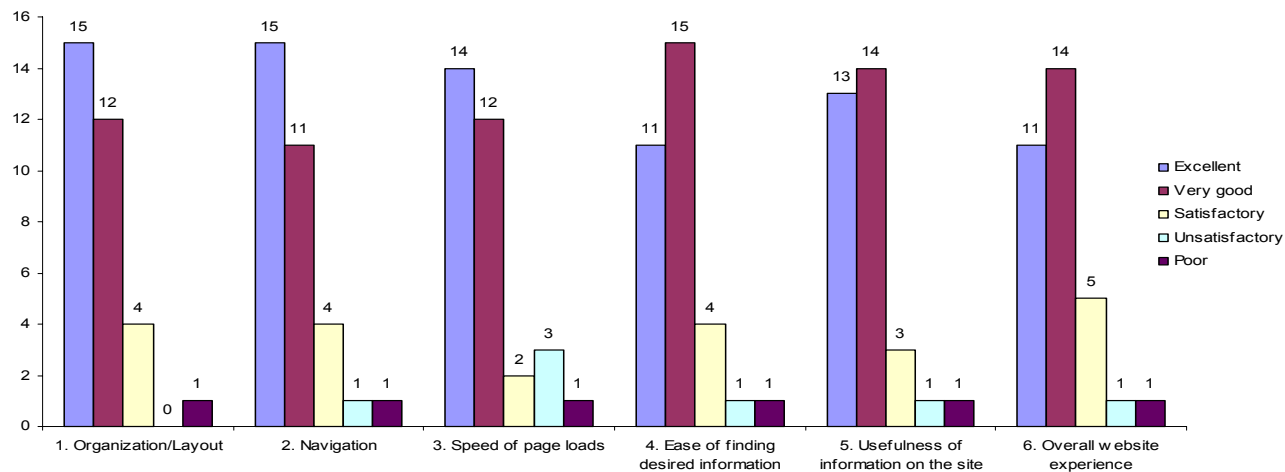
Question	Response
1. Global	16
2. Africa	13
3. Arab States	3
4. Asia and the Pacific	5
5. Europe	7
6. Latin America and Caribbean	5
7. North America	3



4. Please rate our website on the following features:

Total Respondents: 32

Question	Excellent	Very good	Satisfactor y	Unsatisfactor y	Poo r
1. Organization/Layout	15	12	4	0	1
2. Navigation (ease of moving around the website)	15	11	4	1	1
3. Speed of page loads	14	12	2	3	1
4. Ease of finding desired information	11	15	4	1	1
5. Usefulness of information on the site	13	14	3	1	1
6. Overall website experience	11	14	5	1	1
Total	79	78	22	7	6



5. Please give us your comments and suggestions.

Total Effective Respondents: 11

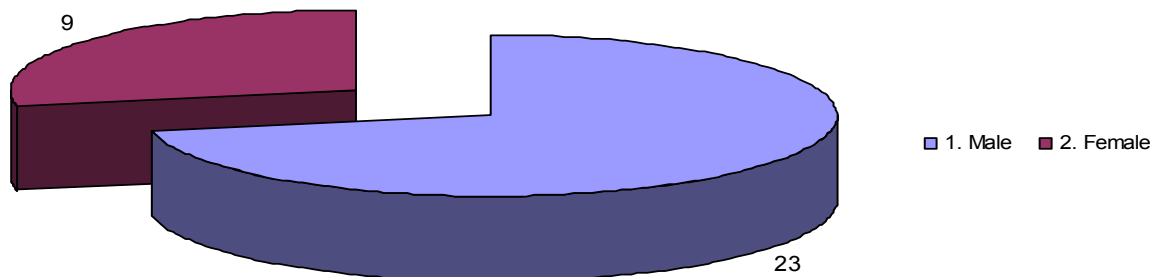
- The new face of the UNPAN portal is impressive. Congratulations!
- Website navigation is not user friendly

- Put inside a few picture, it'll be more interesting. and it useful to have actual news or very olds
- I've just discovered this website by one of my friends. I am working in Statistics in Benin Telecoms, so I'm very interested by your website in order to find the statistics.
- Your website is excellent and there are more things there if someone say he wants to learn he might have gained what s/he wants. From AMPA resource foundation
- I want to display good information about richts of somalia I thin that is important I want to help that case please thanks I need soon to get how will give trurebort
- Congratulations for the improvements on UNPAN Portal.
- I'm just trying to get contact with you. I hope to be more acquainted to the site soon.
- You could to present a personal/international directory (researchers, etc.) on public administration. appreciable the website of UNPAN
- You should also introduce some IT courses e.g. Programming, Networking, Web designing etc.
- My candid comment is that I am impressed by what the World Bank, UNDP; UN, UNICEF and other international Humanitarian organizations are doing to make the World a better place for everybody.

6. Gender.

Total Respondents: 32

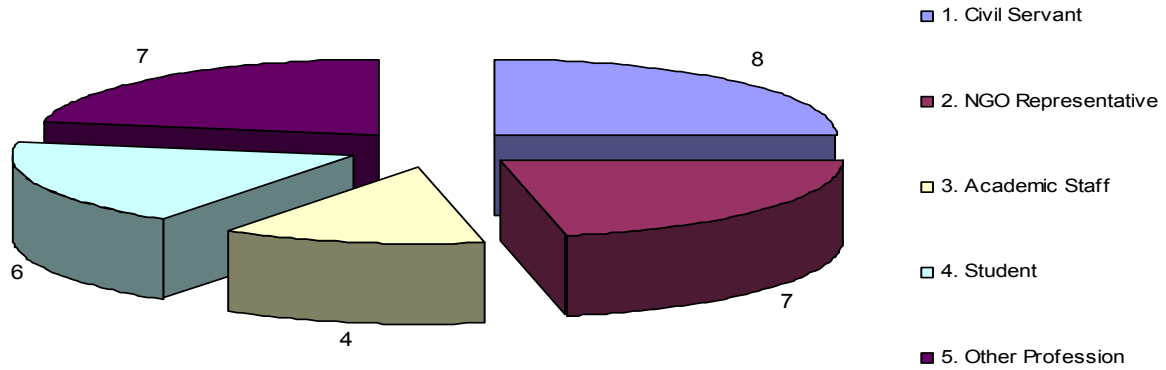
Question	Response
1. Male	23
2. Female	9



7. Occupation.

Total Respondents: 32

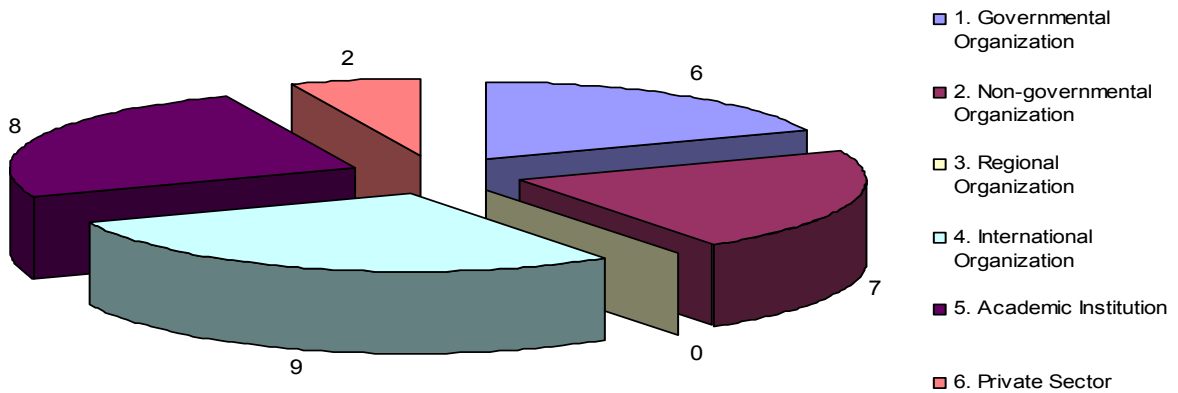
Question	Response
1. Civil Servant	8
2. NGO Representative	7
3. Academic Staff	4
4. Student	6
5. Other Profession	7



8. Organization.

Total Respondents: 32

Question	Response
1. Governmental Organization	6
2. Non-governmental Organization	7
3. Regional Organization	0
4. International Organization	9
5. Academic Institution	8
6. Private Sector	2



9. Personal Information (optional)

None