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Workshop on Harnessing Knowledge Management through Web 2.0 Tools in the Era of Government 2.0

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presentation by

Alejandra Naser

**Economic Commission for Latin America and the Caribbean
(ECLAC)**

About ECLAC



- Economic Commission for Latin America and the Caribbean (ECLAC) is one of the five regional commissions of the United Nations and the headquarter is in Santiago, Chile.
- ECLAC have subregional headquarters in Mexico City, Port-of-Spain and Trinidad and Tobago. In addition, ECLAC maintains country offices in Buenos Aires, Brasilia, Montevideo and Bogotá, as well as a liaison office in Washington, D.C.



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- The purpose of ECLAC is contribute to the economic and social development of Latin America, coordinating actions directed towards this end, and reinforcing economic ties among countries and with other nations of the world.
- The same way, ILPES (Latin American and Caribbean Institute for Economic and Social Planning) is part of ECLAC (subprogramme 7) and the purpose is supporting the Governments of the region in the area of planning and public administration, through the provision of training, advisory and research services and ILPES has one focal point to work on UNPAN.

Knowledge Management

- **ILPES has not contributed to UNPAN activities in last years, however, we are committed to work more actively in the revitalization of this network through different ways in order to share the several activities undertaken by ILPES.**



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How UNPAN-NY can assist your organization in contributing further to the network

- High interaction between UNPAN and the focal points of the organizations
- Workshops (if it is possible more frequently)
- Disseminating the activities for example through websites



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UNPAN-NY can assist my organization in improving knowledge management through:

- **Training activities**
- **E-learning**
- **Meetings and workshops in order to increased capacity and sharing of experiences**



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Areas of Improvement

We believe UNPAN can improve in the future in our organization in the followings topics:

- E-Government
- Knowledge Management
- Public Administration
- Governance

Way Forward

Proposed collaboration with UNPAN

- ILPES could be a very useful partner for UNPAN, especially in activities concerning to public administration through applied research, dissemination of its results, training courses and the creation and support of knowledge networks. The synergies between both organizations (ILPES and UNPAN) and their multiplier effect will increase the impact of these topics in the region.
- The dissemination of the subprogramme outputs and activities could also be expanded with more intensive use of new information and communication technologies. To achieve the subprogramme objectives, ILPES must work in coordination and close collaboration with other UN organizations like UNPAN.
- ILPES must contribute to the strengthening national and subregional institutions from the countries of the region with respect to the tools and practices used in public policy and programme planning, in the promotion and organization of specialized forums and networks in order to exchange good practices and lessons learned and facilitate the adaptation and application of successful experiences.



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■ On the other hand, ILPES and UNPAN could organize and disseminate training activities in topics about public management.

In the next two years ILPES and UNPAN could generate close ties to the organization of joint activities, meanwhile ILPES commitment UNPAN to:

- Insert documents in the UNPAN Management System (DMS)
- Dissemination meetings, seminars, technical advisories and courses in planning, budgeting and local development approaches in public policies and public administration.

How does your organization plan to further contribute to the network

- Dissemination of the activities with our member states in the intergovernmental forums
- Inserting the activities in the program of work,
- Inserting the publications, training courses and other activities through the website (www.eclac.org).



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Final Thoughts

Project interest

ILPES is developing a project called “Public Sector Indicators Latin American Governments at a Glance (LAGG)” organized by World Bank and ILPES/CEPAL.

Objectives:

- Sustainable Data Base for Measuring and Comparing Government Activity in Latin America.
- Offering points of entry for dialogue among local, national, and regional actors to identify and prioritize appropriate steps to improve public sector performance, accountability for improvements in public services.

Users

- Public Servants, Budget and Planning Managers, etc.
- Policy Making of public sector of Latin American Countries .
- Citizens, researchers



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Methodology Reference: “Governance At Glance”. OCDE

Building database through:

- Systematization and homogenization of the best sources of comparable data: CEPAL STAT, World Bank, IMF, OECD, IDB, UNPAN and others), under the same methodological framework
- Specific studies to build and / or make comparable indicators for Latin America (Performance Budget, Public Employment, Regulation, etc.)
- This database contains several indicators about public management one of them is about E-gov, and our source is UN Global E-Government Development Report.



$$EGDI = (0.34 \times \text{online service index}) \\ + (0.33 \times \text{telecommunication index}) \\ + (0.33 \times \text{human capital index})$$

The United Nations e-government development index